

COURTS & JUSTICE

PRODUCT | ODYSSEY CASE MANAGER

Court scheduling and calendaring. In-court minutes. Events and rules-based processing. It's clear—case management is the cornerstone of any courts and justice system. From court session dates to fee assessment, hearing minutes and events—a system must be efficient and accurate. And Tyler's Odyssey Case Manager is just that. It's designed to help court offices manage and access all relevant case information with powerful functionality and versatility.

Why Choose Odyssey Case Manager?

Busy court offices know what it takes to run smoothly and effectively—from entering data and scheduling cases, to managing fees and fines, you need a comprehensive and unified case management system that will do it all.

Tyler's Odyssey Case Manager was designed with a unique results-oriented approach built on leading-edge Internet browser technology. It's a process-oriented and logical solution that ensures all important information is accurate, up-to-date, and easily available through one comprehensive user portal. And, by utilizing a variety of user-defined options, Odyssey Case Manager can be configured to fit each court's individual needs.

Versatile Features

Case Manager removes the guesswork from court administration. Control court activities and case events with a planner format. Customize user-definable sessions, schedules, and calendars. Use instant bulk rescheduling. And set up reminders and ticklers for any case event. Plus, the in-court minutes function allows clerks to complete essential record data entry right in the courtroom simply by pointing and clicking.

Courts can also:

- Create master files for persons, officers, and vehicles to eliminate duplicate data entry
- Track cases through completion
- Issue and print warrants automatically or selectively by user
- Establish docket numbers using citation number or computer-generated numbers
- Produce judicial officer schedules to assist in court scheduling
- Track events that drive other case processes
- Keep case files complete by attaching images, audio, video, and other documents
- Link documents to an individual case event, not just a case or party

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Odyssey Case Manager—a different kind of unified case management system.

ODYSSEY CASE MANAGER

Intuitive Case Management

The look and feel of Case Manager allows for easy user navigation. The Odyssey Assistant—Odyssey’s comprehensive user portal—is designed to streamline repetitive tasks, maximize efficiencies, and organize complex data into useful information.

- Required fields are color-coded for easy data entry and review
- Quick-key short cuts make data entry a breeze
- Consistent naming conventions make using Case Manager easy and intuitive
- Roll-over ToolTips provide on-the-spot guidance
- Validation checks catch costly data entry errors
- A chain of events is identified at a glance, eliminating long searches that waste time

Also, users can search by name, citation, docket number, date of birth, address, license number, Social Security number, and more.

Powerful Reporting and Forms

Information is key in the courts and justice industry. We know it, court offices live it. That’s why with Tyler’s Odyssey Suite, users get up-to-date information as soon as they need it, and in the form they need.

- Run user-defined reports and distribute immediately by e-mail
- Generate forms and letters using more than 70 supplied standard reports that comply with all state reporting and conviction reports
- Create simple form-driven queries that result in flexible lists

Intelligent and Complete Financial Management

Financial management needs to be safe, stable, and auditable. It’s not just a convenience—it’s a requirement. Tyler understands, and Odyssey Case Manager takes care of fee assessment, collections, and disbursements, regardless of case complexity, caseload, or office size.

- Configure business rules to individual court needs
- Calculate fees and fines
- Post unlimited numbers of warrant types, set up specific wording, and add costs and fees
- Add fees for accidents, school zones, and work zones
- Export to Odyssey Financial Manager or to third-party products such as QuickBooks® for seamless integration of financial data

We work hard to ensure that court financial data is up-to-date and accurate—so court offices don’t have to.

