

COURTS & JUSTICE

PRODUCT | ODYSSEY INDEX

Licenses and permits exist for the protection of citizens and the organization of a society. From firearm permits to marriage licenses, government offices have the job of distributing and processing license and permit applications; adding, tracking, and modifying records; and generating statistical and informational reports for government and citizen use. But how can offices easily track and process the thousands of permits and licenses issued and in use every day?

Why Choose Odyssey Index?

Choosing Tyler's Odyssey Index product center makes the permit and license process easier for judicial offices across the country. Designed to comprehensively organize and store detailed information on all firearm permits and marriage licenses, Index helps users easily process applications, as well as track and modify permit and license information.

- Track party information; application and permit/license numbers; current status; issue and expiration dates; and more for complete records
- Maintain detailed notes and documents within permit/license records
- Automatically set permit status to "expired" on day of expiration for easy record updates
- Automatically calculate effective and expiration dates based on the file date
- System automatically generates and assigns unique ID numbers to each new permit or license, or users can manually apply IDs according to their own system

Convenient tabs that separate information into logical categories allow firearm and marriage license applications to be quickly entered into the system so processing can begin immediately. No more manual firearm and marriage license processing—records are always secure, accurate, and up-to-date.

Quick Access to Permit & License Information

Designed using Web browser technology, the look and feel of Odyssey product centers afford intuitive navigation. The Odyssey Assistant—Odyssey's comprehensive user portal—is designed to maximize efficiencies and organize complex data into useful information with ease.

- Search for records using identifier or party information such as application/permit/certificate number, date issued, party name, or Social Security number
- Tabs separate information into easily identifiable and logical sections
- Rich functionality allows users to see when information was modified and by whom to ensure record accuracy
- List Manager feature allows users to create and print detailed lists of firearm permits or marriage certificates

Reporting

Permit and license offices are often asked to provide detailed reports on how many firearm permits or marriage licenses were applied for, denied, issued, or due to expire during a given amount of time. Odyssey Index is fully-enabled with extensive reporting capabilities, so users can create and print detailed reports with ease, or create simple form-driven queries that result in flexible lists. So whatever information you need to report, Odyssey Index helps you do it quickly and easily.

Odyssey Index—the processing of firearm and marriage licenses and permits made easy.