

# Realized

## 2021 Tyler Public Sector Excellence Awards

---

Tyler Technologies, Inc. is accepting applications from our clients for the 2021 Tyler Public Sector Excellence Awards. Government and school agencies from all areas of the country can learn from your innovative and efficient use of Tyler solutions, so thank you for sharing your experiences! Entrants may apply once for each Tyler solution used. Entries will be judged on:

**Organizational Efficiency and Productivity** — Tyler applications or services improved overall workflow efficiencies or processes improved staff productivity.

**Organizational Responsiveness** — Tyler applications or services improved your ability to provide information to employees, vendors, or citizens.

**Business Value** — Tyler applications or services allowed your organization to accomplish something that had a large impact or of significant value.

**Innovation** — Your organization is using Tyler applications or services in unique and innovative ways.

**Relevance** — Your experience is applicable to other organizations using Tyler solutions.

**COVID-19 Response** — Your agency was able to handle transitions, changes, and/or other effects from the pandemic by using Tyler software.

Deadline for all submitted materials is **January 22, 2021**. Winners will be notified by **February 12, 2021**. After entries have been reviewed, applicants will be notified if a follow-up interview is necessary.

To be eligible, a Tyler solution must be implemented by December 31, 2020. Eligible Tyler products and services include Brazos, CAVI eLicense, CLT Appraisal Services, DHD, Eagle, EnerGov, Entellitrak, iasWorld, ICOMPLAINTS, Incode (court), Incode (ERP), Infinite Visions, MobileEyes, Modria, Munis, New World (ERP), New World (public safety), Odyssey, Orion, re:Search, Socrata, SoftCode, STAR Financial, Traversa, Tyler Corrections, Tyler Detect, Tyler EAM, Tyler Jury, Tyler SIS, Tyler Supervision, Tyler Verify, Tyler Virtual Court, VERSA Regulation, and Versatrans. Members of Tyler's Advisory Board are eligible to participate but cannot vote for their own submission. Additional rules are attached.

If you are NOT applying online, please print, fill out all pages of this form, and mail it to:

Tyler Technologies, Inc.  
Tyler Public Sector Excellence Awards  
Attn: Sara Rogers  
5101 Tennyson Pkwy Plano, Texas 75024

# Realized

## Submission Information

### Personal Information

Name:

---

Title:

---

Phone:

---

Email:

---

### Client Organization Information

Client Name:

---

Client Phone Number:

---

Website:

---

Mailing Address:

---

City:

---

State:

Zip:

---

Number of Employees:

---

Population or Number of Students:

---

Number of Years as a Tyler Client:

---

# Realized

## Tyler Solution Information

---

In addition to this form, please submit the following with your application if you are NOT applying online:

- Answer each question on a new page
- Write SEE ATTACHED on this form if you are not using the space provided
- Answers must be formatted in 10- or 11-point font
- Each answer must abide by the length parameters

**For what product(s) or service(s) are you submitting?**

**Which criteria best describes/satisfies your agency's success story (you may select more than one)?**

- Organizational Efficiency and Productivity
- Organizational Responsiveness
- Business Value
- Innovation
- Relevance
- COVID-19 Response

**What, if any, other Tyler products/services do you use?**

# Realized

What was the opportunity or challenge that led you to implement a Tyler product or use a Tyler service? (350 words maximum)

---

# Realized

Describe the solution and how you executed the overall project. Include the department(s) and the application(s) involved. (300 words maximum)

---

# Realized

What was the outcome of the solution? How did this achievement advance your organizational goals? Provide/describe the benefits to your organization and any additional ROI or ROE you earned from this project.

(300 words maximum)

---

# Realized

How can your solution benefit peers who use Tyler products and services? (300 words maximum)

---

# Realized

For those clients using multiple Tyler solutions, how does your jurisdiction benefit from using other Tyler products together? (300 words maximum)

---



# Realized

## Rules of Participation

---

Participants in the 2021 Tyler Public Sector Excellence Awards must:

1. Agree to adhere to the above-mentioned rules.
2. Have senior management approval to participate in the Tyler Technologies Public Sector Excellence Awards contest.
3. Participate in a video and/or written case study, unless prohibited by state/federal law or jurisdictional authority.
4. Agree that as a winner you can receive\*:
  - a. Free virtual conference registrations for **four attendees**. You will be reimbursed for admittances if you register for the conference before winners are announced.
  - b. A speaker in a box (valued at ~\$300). Included in this kit are several items that will allow us to better capture your story. Subject to availability, kits will likely include flat panel LED light with tripod, laptop tripod stand to allow you to present standing up, Bluetooth headset, Ethernet dongle, 100' Ethernet cable and 15' AC extension cord. More information about this and the capture process will be given upon notification of award.
5. Tyler Advisory Board members who choose to judge the Awards and enter into the Awards contest must agree to not vote for their submission or solicit votes for their organization's entry.
6. Agree to and understand that Tyler may use final entries for promotional materials.

\*Federal clients please verify your eligibility for this benefit with the agency designee.

**By signing here, you agree to the Rules of Participation:** \_\_\_\_\_

### Questions?

If you have any questions or need additional information, please contact **Sara Rogers** at 972.713.3770 ext. 113124 or Sara.Rogers@tylertech.com