Increased Functionality, Efficiency, and Performance Are Within Your Reach
Discover a Powerful Solution for the Challenges of Today’s Appraisal and Tax Office

Your office is undeniably busy. Increasingly budget challenged, your limited staff uses manual processes and disparate systems to get work done. Finding time and resources to deal with manual reporting, data entry, paper-heavy field reviews, and customer service is harder than ever.

While doing your job may be challenging, finding the right software solution isn’t. Orion™ appraisal and tax software from Tyler Technologies is the answer to your office’s biggest challenges. You can depend on Orion to always be accessible, accurate, and up to date.

- Use appraisal and tax software that’s consistently stable and reliable.
- Depend on Tyler to continually invest in your appraisal and tax solution to ensure it’s ready when you need it.
- Rely on our 80 years of know-how to deliver accurate, fair, and defendable valuations.
- Take control of your operations using our industry-leading software throughout the appraisal and tax cycle.
- Trust in Tyler’s evergreen philosophy to deliver continual upgrades with no additional licensing fees.
- Maintain optimal use and productivity of your appraisal and tax software solution with Tyler’s EverGuide® initiative.
Orion™ streamlines repetitive tasks, maximizes efficiencies, and organizes complex data into useful information, ultimately resulting in:

- Discovered efficiencies
- Increased productivity
- Enhanced workflows
- Boosted customer service
- Improved quality
- Reduced costs

Orion works across multiple platforms to help you easily view the information you need, when you need it. With continual program updates customized for your jurisdiction, you can:

- Stay on top of ever-changing legislation
- Establish defendable property values
- Uphold fair and equitable taxation
- Collect and disburse tax payments
For 80 Years, We’ve Been Working Harder to Make Your Job Easier

Tyler Technologies’ appraisal and tax business has been a recognized industry leader and innovator for 80 years. In the 1960s, we were pioneers in the development and use of computer-assisted mass appraisal (CAMA) technology. Today, our team continues to develop and support revolutionary software and service solutions that significantly boost the efficiency and performance of appraisal and tax offices. Orion is one such solution.

“Working with Tyler was a huge confidence booster. Throughout the process of building and implementing the market models in Orion, we knew that Tyler had our back — when we got into a pinch, they were ready to help us out.”

Christina Otto, Management Analyst, State of Montana DOR
Use Orion to achieve the ultimate in accuracy and efficiency

Orion delivers unparalleled access to all of the appraisal, tax, and collection information you need. Whether it’s addressing your computer-assisted mass appraisal needs using Orion Appraisal™, tackling your toughest tax billing and collections challenges with Orion Collections™ — or a combination of the two — Orion offers a complete end-to-end solution to meet your most demanding appraisal and tax challenges. By choosing Orion appraisal and tax software solutions, you’ll have a fully integrated suite of capabilities to execute every aspect of your office’s mission.

Orion also empowers you to use market modeling within the software. You will no longer need to pull information, create innumerable files outside of your CAMA solution, and develop models in a heavily time-consuming, off-line process. Tyler will help you assemble clean sales, market, and neighborhood data; and develop, calibrate, and test the market models within the Orion software itself. You’ll achieve accurate and defendable property values, resulting in fewer appeals, more saved time, and increased trust between you and your constituents.

As Tyler’s premiere appraisal and tax solution in Kansas, Montana, Nebraska, North Dakota, Oregon, South Dakota, and Texas, Orion manages more than five million parcels every year. In Texas alone, it generates more than 7 million annual tax bills.
Orion Provides All the Tools You Need in a Single Software Solution

**Deliver fair, accurate, and equitable appraisals**

Orion Appraisal is a leading computer-assisted mass appraisal solution that offers a full complement of features. It’s a flexible, scalable solution for managing comprehensive property data, including assessment administration, property maintenance, and valuation and appeals.

Multiple appraisal methodologies are also provided that can all be applied to the same parcel, including cost, income, and comparable sales for residential and commercial/industrial properties. You can compare results and select the finding that best represents the value of the property.

**Use a trusted infrastructure to bring all your information together in one place**

Orion Appraisal is one of the industry’s most flexible and highly customizable appraisal and tax software solutions. Jurisdictions of all sizes benefit from its trusted infrastructure that connects to third-party software and data such as mapping and aerial photography. For example, Orion offers seamless integration with geographic information systems (GIS) such as Esri® ArcGIS, which enables you to:

- Locate parcels, access property information, and review comparable sales within up-to-date maps
- Create and save custom property lists based on geographic data
- Produce custom queries to search for specific property types and characteristics
- See three-dimensional views of properties and calculate specific measurements using Pictometry®

“We are the perfect example of using Tyler’s products to do more, a lot more, with the same or fewer of everything — people, computers, hours, and money.”

*Larry Gaddes, Tax Assessor/Collector, Williamson County Tax Office, Texas*
Simplify your collections process

Orion Collections is a comprehensive, yet easy-to-use tax collection software solution. It enables you to process bills, payments, and property information in an efficient and timely manner. You can also track detailed property maintenance, tax notification, and tax fund collection information, including bills, payments, adjustments, property fees, and till deposits. Other capabilities include:

- Electronic payment importing for credit cards, mortgage companies, and remittance processing
- Tools for creating and tracking tax certificate requests from title companies
- Handling discount payments, interest and fee applications, and user-defined installment payment plans

An integrated payment processing service can also enable you to accept credit and debit cards in-office or online.

Produce and distribute needed reports

Orion contains a variety of standard reports that are typically required by most taxing jurisdictions, such as comparable sales, sales ratio, property appraisal cards, collections/balancing, auditing, till balance, recap and standing, and journal reports. You can also create more robust, customized reports to meet your needs.

Automated scheduling for key reports also ensures that you get all the latest details delivered right to your inbox.
Elevate Efficiency and Accuracy With These Added Orion Solutions

The following solutions can be fully integrated with your Orion appraisal and tax software.

**Orion Field Mobile™** enables your appraisal team to access, capture, and update property data on mobile devices in the field. Data collection is faster, easier, and more accurate and all updated information can be transferred seamlessly back into the Orion database.

**Orion Public Access™** is an online gateway that gives taxpayers access to appraisal and tax information you choose to provide on properties in your jurisdiction. You can also share news, updates, and reports with constituents, which could result in more innovation and growth in your jurisdiction and fewer in-office visits and delays.
Choose the Way You Want Your Software Delivered

Tyler remains committed to offering you the most effective, efficient, and secure software delivery methods. You can choose to host our software solution on your servers or we can deliver your software over trusted and safe networks via cloud computing, also known as software as a service (SaaS).

**Security, cost efficiency, and reliability reign with cloud computing**

Cloud computing allows you to securely access Orion software from your office, in the field, or from any other location with an internet connection. Your data and information will be accessible, secure, and reliable.

You can let Tyler manage your connectivity, reliability, security, and disaster recovery, while you spend your time and resources on adapting to new legislation, creating defendable tax values, and disbursing payments.

Today, Tyler Technologies serves more than 7,000 public sector organizations using a variety of Tyler cloud-based solutions. More than 150,000 users rely on Tyler cloud-based systems to access the software they need to perform their jobs. Overall, Tyler e-services serve in excess of 3.9 million people.
Our Commitment Doesn’t End After Deployment

At Tyler, we’re dedicated to providing you with the tools and functionality you need to tackle your biggest challenges, and we go well above the norm to offer you the necessary support to use it.

Receive perpetual software upgrades
Tyler gives you access to perpetual software upgrades without any additional relicensing fees. This allows you to deploy a steady stream of enhancements over the life of your Orion solution that will expand the capabilities of your appraisal and tax office. It’s all part of our mission to ensure you’re always working with the industry’s latest and best technology solutions.

Stay on top of software upgrades with EverGuide
Tyler’s EverGuide® initiative provides you with ongoing assistance to ensure you can effectively use the features, benefits, and ongoing upgrades that come with your Orion software. There are many training and support options available to you, including phone consultations, online training, and webinars.

Make Tyler your partner for success
While Orion is recognized as a comprehensive software solution, it is also well known for being one of the appraisal and tax industry’s most flexible. At Tyler, we partner with you to help define and discuss areas of opportunity, and work with you to create Orion software enhancements that meet the unique needs of your jurisdiction. In the end, you’ll receive a polished, seamless enhancement that will deliver the functionality and efficiency you want.

Share data across other local agencies
Information sharing across government agencies and jurisdictions is the future of technology and data management in local governments. Tyler is the only company positioned well to address this need today and well into the future. Steps toward achieving this have already been taken in Lancaster County, Nebraska. When the county recording office enters a deed transfer in Tyler’s Eagle Recorder, an entry is also recorded in a queue within Orion. An Orion user can access and review this data, then select the appropriate property and owner. Orion will automatically process the transfer and add the deed to the Orion Documents tab.
Transform the Way You Do Business With Orion

Tyler provides you with a complete turn-key solution for all of the challenges your appraisal and tax office faces. Orion empowers you to:

- **Produce the most accurate and valid appraisals** using customizable CAMA calculations, integrated mapping and imaging technology, multiple appraisal methodologies, and in-software comparable sales and market modeling.

- **Collect and disburse tax revenue** with integrated software that simplifies the entire process — from taking payments, to balancing, to disbursing funds.

- **Deliver outstanding customer service** by becoming more accurate and efficient with appraisals, dealing with fewer appeals, and building trust in your valuations among property owners.

Best of all, our commitment to you continues throughout the life of your software with continual updates and guidance to help you maximize your investment in Orion.

Take the next step.
Contact Tyler Technologies to learn more about Orion and to schedule a personal demo.

CALL 800.800.2581  EMAIL at.sales@tylertech.com  VISIT www.tylertech.com
Experience that Counts, Technology that Delivers

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools, and other government entities — to become more efficient, more accessible, and more responsive to the needs of their constituents.

As a recognized leader in the appraisal and tax industry, we have the track record to prove it. For 80 years, we have been providing solutions to 49 states, 26 state capitals, four Canadian provinces, The Commonwealth of the Bahamas, and other international locations. You can count on Tyler to help you administer reliable, fair, and equitable taxation through best-in-class software and services, including Orion. Hundreds of veteran assessors built their countless years of experience and knowledge into Orion and, today, more than 200 jurisdictions rely on it. In Texas alone, Orion is used to produce more than 6.2 million tax bills every year.

In 2017, Forbes ranked Tyler on its “Most Innovative Growth Companies” list, and Fortune included Tyler on its “100 Fastest-Growing Companies” list. For more information about Tyler Technologies, headquartered in Plano, Texas, visit www.tylertech.com.

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