

## eSuite: Secure Web-Based Access to Information and Self Service



# eSuite

## Advantages

- Secure web-based access to information and citizen interaction
- Employee self-service
- Convenient online payments and utility account management
- 24/7 online permit, license applications and renewals

## eFinance: streamline procurement

Increase productivity in local government by reducing calls and visits from suppliers with eFinance. This tool also helps cities and counties provide more transparency into the financial health of the community with the following features:

- **eSupplier:** Vendors have 24/7 access to check the status of invoices, checks and purchase orders, and request changes to vendor information
- **eBid:** Vendors can view open bids and request bid specifications online
- **eMiscellaneous Billing:** Citizens can view current balances and recent account activity, update contact information, reprint invoices and statements, pay outstanding balances and more
- **ePayments:** Citizens can make payments online for open receivables from eMiscellaneous Billing, ePermits, eUtilities, and eLicense modules

## eHR: reduce paperwork and increase efficiency

Free human resources and payroll staff from administrative details and paperwork with these features from eHR:

- **eEmployee:** Employees can maintain personal information, view pay history and vacation days, maintain direct deposit information, look at benefits and deductions, and reprint check-stubs and W-2s
- **eTimesheets:** Decentralized access for employees to enter hours
- **eBenefits Administration:** Online open enrollment provides users with quickly accessible benefit and deduction information
- **eRecruit:** Streamlines hiring with online listings and applications

## eUtility: convenient account management

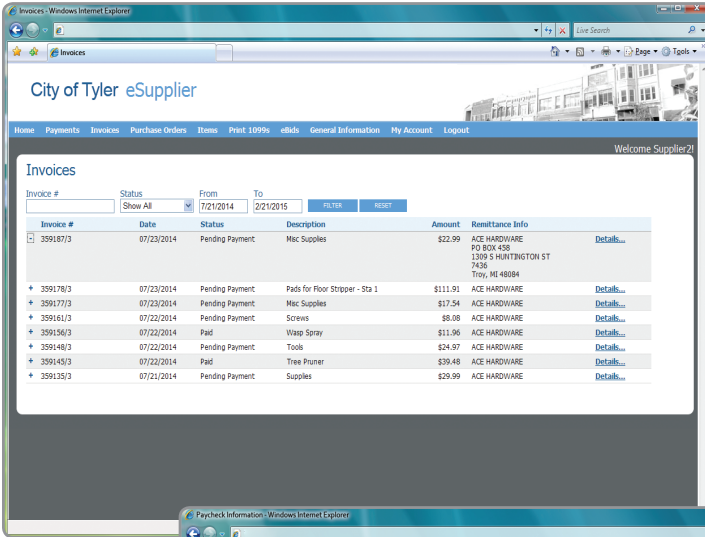
Empower citizens and businesses with access to utility account information including billing, transaction and usage history through eUtility.

Combined with ePayments, eUtilities allows residents to pay utility bills online and enroll in recurrent credit card payments to further simplify the online bill-paying process.

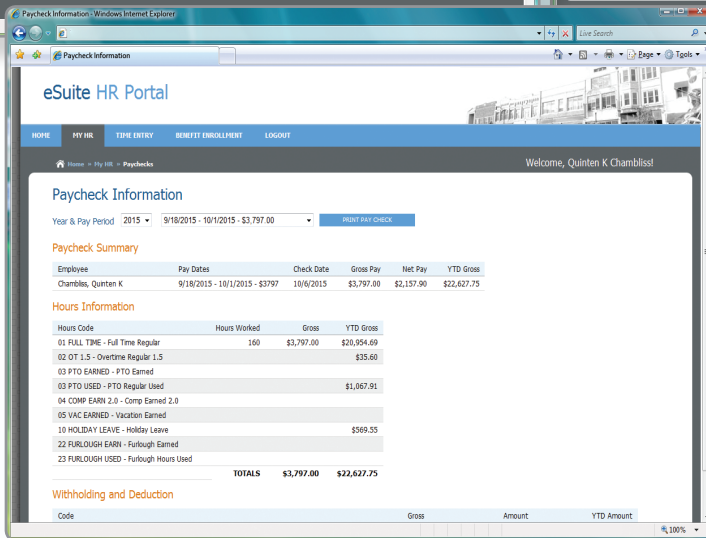
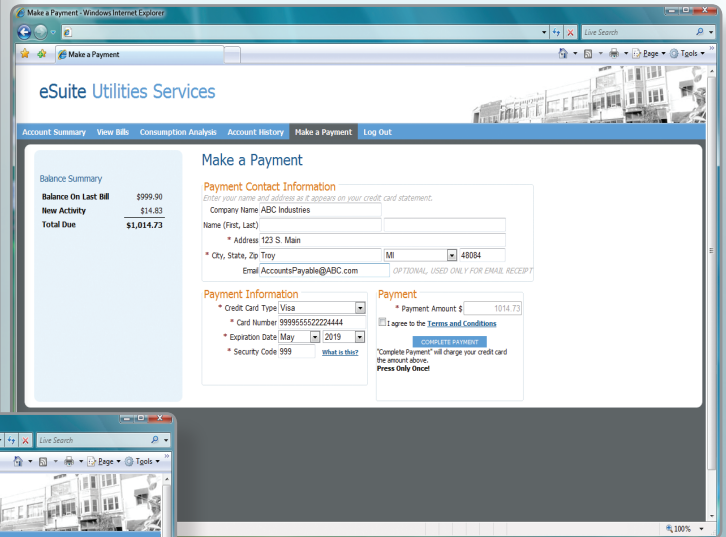
*Software that empowers.*



eSupplier



eUtility



eEmployee

## eCommunity: empower residents

Provide online access to everything needed to apply for a permit, license or inspection with eCommunity using the following online features:

- **ePermits:** Enable residents and contractors to submit permit applications, view open/completed permits and request inspections
- **eLicense:** Empower community members to submit annual renewals and business license applications
- **eRequest for Action:** Simplify communication by providing residents with the ability to easily submit service requests, complaints and comments

## Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 14,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on their "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at [www.tylertech.com](http://www.tylertech.com).

[info@tylertech.com](mailto:info@tylertech.com) | 1.248.269.1000 | [www.tylertech.com](http://www.tylertech.com)



**Empowering people who serve the public®**

