



Centralize Your Parks and Recreation Programming, Facilities and Administration

Tyler Parks & Rec™ supports the management of parks and recreation programs — enabling them to operate more efficiently, expand program offerings, increase enrollment, while protecting program revenues. With this solution, you can streamline registration, memberships, fee processing and facility scheduling while expanding citizen services.

Improve Oversight

With a single point of entry, Tyler Parks & Rec provides a 360-degree view of all activities, events and program information. The administrative portal is easy to use, minimizes repetitive administrative work and allows you to focus on programming for your citizens.

- **Build a strong membership** — Offer multi-tiered membership types with specific benefits, facility access, number of visits, or time period
- **Monitor programs** — View real-time program registrations to anticipate resources and equipment needs
- **Visualize the market** — Use the GIS heat map to see where your members live and which areas need additional outreach
- **Integrate financials** — Seamless integration with Tyler ERP streamlines the collection process, eliminates redundant data entry, and shares the approved collection batch electronically with finance
- **Reduce IT burden** — Optional cloud-based service minimizes up-front investment in hardware and software, as well as on-site IT support staff

Streamline Routine Activities

Tyler Parks & Rec allows personnel to work more efficiently:

- Issue membership cards by scanning card to associate with a contact
- Customize your portal with built-in Rich Text Editor; add logos, photos and special events that represent your community
- Automatically reserve a facility for single or multiple sessions within the class creation interface
- Define class enrollment by residency, membership status, class size limits or other user-defined criteria
- Ability to save popular classes and programs in the portal for future use
- Track class registrations, memberships and team rosters, and manage wait lists in real time
- Post permission forms, equipment lists, waiver forms or other documents for easy download
- Generate SSRS reports of classes, memberships, team rosters, instructor reports, location details and more

Features

- **Integration with Tyler financials including cashiering, accounts payable, general billing and general ledger**
- **Secure login portal for online registration, facility rentals, payment processing and more**
- **Integrated management of fees, expenses and reimbursements**
- **PCI Compliant Merchant Account Services integration**
- **Membership options by type, time period, class type, session and related permissions**

For more information, visit
www.tylertech.com
or email info@tylertech.com

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Tyler Parks & Rec – Recreation Management Application

Facilities Management

Tyler Parks & Rec simplifies the management of your facilities:

- Online facilities calendar provides at-a-glance availability and allows citizens to reserve facilities
- Class creation automatically reserves a facility
- User-defined fields can be exposed during registration to capture required customer information

Finance Management

Tyler Parks & Rec streamlines your business functions:

- Generate automatic fee calculations for full range of programs, courses, facilities and equipment
- Centralize expenses and reimbursements
- Utilize role-based security to restrict user access to certain features
- Process payments securely online or using our point-of-sale option, Tyler Cashiering, featuring a PCI Compliant Merchant Account Service interface
- Achieve seamless integration with Tyler financials, including capturing revenues through Tyler Cashiering, instructor payments through Accounts Payable, invoicing through General Billing and workflow-enabled General Ledger posting

Improved Citizen Service

Tyler Parks & Rec offers many conveniences for your citizens:

- Membership cards — Print cards with photo and barcode. Scan card with in/out validation to facilities and classes
- Easy access to information — Citizen portal features activity promotions, a facility calendar and special announcements, such as field closings and weather cancellations
- Online registration — With a secure log-in, citizens can create an account, register for classes, reserve facilities, download waivers and permission forms, and submit payment online
- Remote access — The HTML5 user interface is browser-agnostic and can be accessed with many different devices such as smartphones and tablets