Tyler Parks & Rec

IMPROVE OVERSIGHT
Leverage a single view of all activities, events, and program information

PROTECT REVENUES
Integrate management of fees, expenses, and reimbursements

TYLER INTEGRATIONS
Eden, Incode, Munis, New World, and Tyler Cashiering

Tyler Parks & Rec™ supports the management of parks and recreation programs — enabling them to protect program revenues while operating more efficiently, expanding program offerings, and increasing enrollment. With this solution, you can streamline registration, memberships, fee processing, and facility scheduling while expanding citizen services.

CENTRALIZE PROGRAMMING, FACILITIES, AND ADMINISTRATION

With a single point of entry, Tyler Parks & Rec provides a 360-degree view of all activities, events, and program information. The administrative portal is easy to use, minimizes repetitive administrative work, and allows you to focus on programming for your citizens.

- **Build a strong membership:** Offer multi-tiered membership options by type, time period, class type, session, and related permissions

- **Monitor programs:** View real-time program registrations to anticipate resources and equipment needs

- **Visualize the market:** Use the GIS heat map to see where your members live and which areas need additional outreach

- **Integrate financials:** Seamless integration with Tyler ERP solutions — including cashiering, accounts payable, general billing, and general ledger — streamlines the collection process, eliminates redundant data entry, and shares the approved collection batch electronically with finance

- **Reduce IT burden:** Optional cloud-based service minimizes up-front investment in hardware and software, as well as on-site IT support staff

STREAMLINE ROUTINE ACTIVITIES

Tyler Parks & Rec allows personnel to work more efficiently:

- Issue membership cards by scanning card to associate with a contact

- Log in to a secure portal for online registration, facility rentals, payment processing, and more

- Customize your portal with built-in rich-text editor; add logos, photos and special events that represent your community

- Automatically reserve a facility for single or multiple sessions within the class creation interface

- Define class enrollment by residency, membership status, class size limits or other user-defined criteria

- Save popular classes and programs in the portal for future use

- Track class registrations, memberships, and team rosters, and manage wait lists in real-time

- Post permission forms, equipment lists, waiver forms, or other documents for easy download

- Generate reports on classes, memberships, team rosters, instructor reports, location details, and more

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FACILITIES MANAGEMENT

Tyler Parks & Rec simplifies the management of your facilities:

- Online facilities calendar provides at-a-glance availability and allows the community to reserve facilities

- Class creation automatically reserves a facility

- User-defined fields can be exposed during registration to capture required customer information

FINANCE MANAGEMENT

Tyler Parks & Rec streamlines your business functions:

- Enable integrated management of fees, expenses, and reimbursements

- Generate automatic fee calculations for full range of programs, courses, facilities, and equipment

- Centralize expenses and reimbursements

- Utilize role-based security to restrict user access to certain features

- Process payments securely online or using our point-of-sale option, Tyler Cashiering, featuring a PCI Compliant Merchant Account Service interface

- Achieve seamless integration with Tyler financials, including capturing revenues through Tyler Cashiering™, instructor payments through accounts payable, invoicing through general billing, and workflow-enabled general ledger posting

LEAGUE MANAGEMENT

Tyler Parks & Rec makes it easy to manage teams:

- Coaches may view their rosters online, send messages to team members, share documents, and print and export information — all from the same location

- Tyler Parks & Rec's TeamBuilder functionality enables officials to:

  » View and filter lists of unassigned players and coaches
  » Create and color-code the teams in a league
  » Drag-and-drop players and coaches onto teams
  » Designate team captains and head coaches

IMPROVED COMMUNITY SERVICE

Tyler Parks & Rec offers many conveniences for your community:

- **Membership cards:** Print cards with a photo and barcode. Scan card with in/out validation to facilities and classes

- **Easy access to information:** Citizen portal features activity promotions, a facility calendar, and special announcements such as field closings and weather cancellations

- **Online registration:** With a secure log-in, citizens can create an account, register for classes, reserve facilities, download waivers and permission forms, and submit payment online

- **Remote access:** The HTML5 user interface is browser-agnostic and can be accessed with many different devices such as smartphones and tablets

Empowering people who serve the public®