

Managing Permitting, Licensing, and Asset Management in a New Dimension





## Empowering your government agency

means providing solutions that allow you to be more engaging and citizen-centric. When you use technology that enables you to work with citizens efficiently and effectively, your agency and community thrive.

#### Tyler's EnerGov<sup>™</sup> solution

From enabling new businesses to safely build, open their doors, and stay in compliance to efficiently and powerfully managing the development and permitting of new housing and community infrastructure – EnerGov is the leading choice for smart government operations.

Our mobile solutions extend automation to the field, allowing your employees to perform their jobs more proficiently and successfully, while convenient web access provides online services to citizens anytime, anywhere.



## Mapping. Mobility. Accuracy.

#### **GIS-Centric Mapping**

GIS-based technology offers a new dimension in planning, permitting, and licensing through the industry-leading geographic information system (GIS) platform from Esri®.

#### **Mobility**

EnerGov's groundbreaking mobile app suite affords you the flexibility and precision needed while on the go. On-site inspections, environmental and safety issue assessment, full code compliance case management, and the plan review process will never be easier than when you deploy iG Inspect™ or iG Enforce™.

#### Accuracy

When budgets are tight and human resources are at a premium, EnerGov helps unify the multiple layers of information required to sustain permitting, licensing, regulatory processes, and communication among constituents. Having one central database allows for efficient data entry, inter-agency involvement, and precision in reporting.

## **Technology Solutions for Every Agency**

#### **Community Health**

streamlines the mission-critical processes in environmental health, agriculture, and hazmat/ waste regulatory departments.

#### **Community Development**

facilitates governmental operations in managing land use and all types of regulatory permitting, including the often complex processes of intake, submittal routings, fee calculations, approvals, inspections, and enforcement.

#### **Business Management**

provides a full spectrum of governmental regulation management through automation of licensing application requests, reviews, issuance, renewal, revenue collection, inspection, and enforcement for professionals and individuals, businesses, and rental properties.

#### **Enterprise Asset Management**

offers a complete view of your assets, from procurement to retirement and all maintenance required through the life of those assets.

#### Community **Development**

Permitting Development Review/Projects Impact Management Requests & Enforcement

#### **Business** Management

**Business Licensing & Tax** Professional/Individual Licensing **Annual Inspections Rental Properties Establishment Management** Requests & Enforcement

#### **Community** Health

Inspections & Compliance Dynamic Scoring **Operating Permits** Requests & Complaints State Reporting

eReviews Citizen Portal Mobile Solutions System Framework

Visual Workflow Designer **Configuration Tools Automation Engine** API/SDK

> Esri-**Enabled**

#### **Enterprise Asset Management**

Work Orders Preventative Maintenance Assets & Equipment Inventory

# Join the revolution in mobile government!

## **EnerGov Mobile App Suite**

EnerGov's mobile app suite redefines high touch by moving your desk to your tablet. This groundbreaking solution offers a comprehensive mobile workforce platform and empowers government workers to manage cases, code enforcement, and inspections in the field.

EnerGov's mobile app suite offers flexible operational capabilities to meet any agency's unique requirements with the capacity to run in disconnected mode when wireless connections are unavailable. It gives you the freedom to choose your location without the threat of losing mission-critical data.







## Public Access and Response

### Citizen Self Service

EnerGov's Citizen Self Service web portal is a fully integrated component of the EnerGov application and extends its flexibility and functionality across the web to citizens and customers 24/7. With advanced, user-friendly features, you define and design the specific information and processes that will be available to citizens on the web, and users enjoy easily navigable, streamlined permitting and application services.

- Feature-rich integrated Esri ArcGIS map
- Application submission, status checking, and payment processing
- Request inspections, report violations, and participate in plan review

#### **eReviews**

Your agency's plan review and submittal process can now be administered within a paperless, browser-based environment with EnerGov eReviews. Integrated with EnerGov's Citzen Self Service web portal and linked to EnerGov's geographic information system (GIS) features for geospatial viewing, interaction, and reporting, eReviews allows you to easily digitize plans so all stakeholders involved can access and manage a faster, more collaborative review and approval process.

#### Open Data

EnerGov's full suite of REST APIs allows your government organization to extend your EnerGov investment by offering you more connectivity, flexibility, and transparent communication with constituents than ever before. Using EnerGov's APIs, your IT staff can create specialized applications for the web, mobile devices, the GIS environment, and other external or community-based uses that display a personalized combination of open source data most pertinent to those you serve.

#### Social Media

Get and stay connected to your community. Using social media channels like Facebook and Twitter and automated communication as the conduit, you have the ability to achieve your desired level of transparency with citizens when it comes to community development initiatives, status updates, and much more.



#### Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector -- cities, counties, schools, and other government entities -- to become more efficient, more accessible, and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations.

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