Tyler's Incode Mobile Service Orders
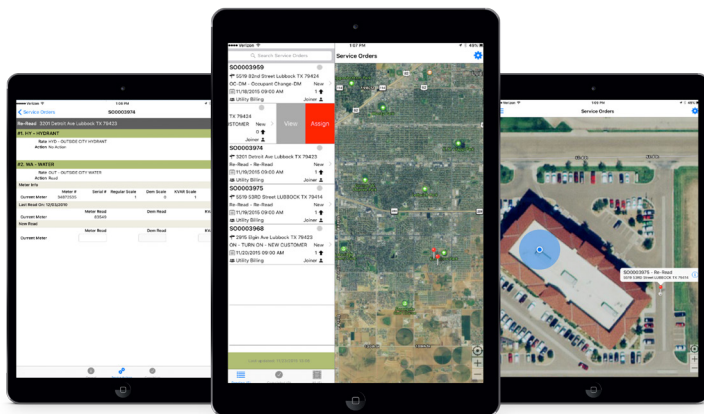
Tyler's Incode® Mobile Service Orders application allows users to interact with the Incode CIS Utility Billing module anytime, anywhere. Using this convenient mobile application, field technicians can access service order information on the go using an iPad® or iPad Mini™, eliminating the need for expensive third-party mobile products and making work more efficient, more intuitive and more organized.

Working Better, Faster

This offering from Tyler increases productivity and lowers costs by reducing travel time for field technicians and improving communication between team members. Offered as a complementary addition to Incode Utility Billing, the Mobile Service Orders application requires minimal training and setup for existing Incode users. Users of this application can initiate, view, assign, modify, complete and void service orders without ever going back to the office.

Features and Functionality

The Mobile Service Orders application is not just for field technicians. Field supervisors, customer service representatives and billing clerks can all take advantage of its robust functionality.

Mobile Service Order Highlights

- Mobile app compatible with iPad® and iPad Mini™

- Fully integrated with Incode software

- Provides both real-time integration and full functionality with an automated data sync when working without a connection

- Eliminates the need for paper service orders

- Reduces travel to and from the office

- Decreases response and completion time

- Improves communication between the office and field

For more information, visit

www.tylertech.com

or email **incodesales@tylertech.com**

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Empowering people who serve the public®

Using Mobile Service Orders, users can:

- View and pinpoint open service orders on the map

- View service orders by the assigned group or individual

- Receive new service orders automatically in the field

- Assign new service orders to a group or person

- Search service orders using the map, service address or service order number

- View relevant contact and service address information

- View service order notes and instructions

- Complete service orders in the field

- Enter meter information, readings and field notes

Ask your Tyler representative about the Mobile Service Orders application to see how you can reduce costs and boost productivity for your organization.

Contact us today for more information:

800.646.2633 | incodesales@tylertech.com | www.tylertech.com

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