A Future Vision of an Electronic Court

Often, after a new system implementation is completed, organizations shift their focus to other projects. Eventually, that system becomes obsolete, functionality declines and the system becomes outdated.

However, Odyssey improves every year, and in order to take advantage of these updates, Odyssey clients must adjust and improve as well. A frequent reassessment of your current state, setting multi-year goals and making incremental progress will help your court take advantage of Odyssey’s latest capabilities — and move your court toward a paperless, virtual environment.

Turn Your Vision into Reality with Our Evergreen Approach

A Future Vision of an Electronic Court

Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of citizens. Tyler’s client base includes more than 11,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. Forbes has named Tyler one of “America’s Best Small Companies” seven times and the company has been included four times on the Barron’s 400 Index, a measure of the most promising companies in America. More information about Plano-based Tyler Technologies can be found at www.tylertech.com.
TRANSFORMING TO AN ELECTRONIC COURT REQUIRES VISION AND PLANNING

Courts have operated in an entirely paper-based world for more than 200 years with a reluctance to embrace new technology. In a tight budget environment, today’s courts face the challenge of doing more with less and have turned to technology to achieve their vision of a paperless court. While the transformation from a paper-based court to an electronic court is underway, the path to becoming truly paperless is an arduous endeavor. Evolving more than 200 years of processes doesn’t happen in one giant leap. It requires a series of incremental adjustments and a process of continuous assessment and improvement.

ODYSSEY® IS CONSTANTLY IMPROVING

 Odyssey is the leading case management software in the U.S. In part because it is constantly improving. Tyler’s evergreen approach to software means we are always enhancing our products, and those enhancements are available to clients at no cost. More than 100 developers work full-time to ensure that Odyssey remains the best case management system available — and no one can match that. However, the journey to realizing a paperless court is not as simple as installing Odyssey. In a tight budget environment, today’s courts face the challenge of doing more with less and have turned to technology to achieve their vision of a paperless court. While the Maturity Model is a useful tool to develop a successful plan for evolving your organization from a paper-based court to an electronic court, the Maturity Model scorecard identifies many key characteristics of an electronic court. By implementing the capabilities in the table, courts eliminate paper and become more efficient. Eventually, a completely electronic court is achieved. But few courts can claim that they are 100 percent paperless today, from intake to disposition.

In order to get there, the first step is to use the Maturity Model to make an honest assessment of your current state. What capabilities have been implemented already? Next, determine areas of improvement that are most valuable and important. Based on these goals, set forth annual objectives for implementing Odyssey features and capabilities, as well as create goals for adjusting court business practices.

An electronic court is a big idea — one that will be achieved over time with many incremental steps and small milestones. Odyssey continues to evolve every year and provides an end-to-end electronic platform to help clients achieve a paper-on-demand court. Success takes time. With continuous improvement, commitment and a partnership with Tyler, you will realize your vision — an electronic court.