odyssey®
a tyler courts & justice solution

Odyssey Jury

Increase Efficiency of the Court
Provide More Convenience for the Jurors

tyler technologies

Empower Your Tech Savvy Citizens and Jurors

Citizens expect to interact with the court as easily and conveniently as they do with a bank or airline. Tyler's Odyssey Jury™ empowers your jurisdiction to provide that same easy, convenient experience with an efficient, streamlined system that gives the public confidence that its tax dollars are well spent, and helps you present an image to your constituents that you can be proud of.

Odyssey Jury is an end-to-end, enterprise system that efficiently organizes, manages, and simplifies the jury selection process. It supports statewide or county implementations, from loading the jury wheel or master list, to managing the pooling process, panels sent to the courtroom for trial, and juror compensation. With Odyssey Jury, you can reduce these processes to a few mouse clicks or completely automate them via one integrated system.

While Odyssey Jury is available as a standalone product you can use, your court and your jurors will get the benefit of a robust set of features when Odyssey Jury is part of an integrated Odyssey solution. This integration connects your court's Odyssey Case Management system and your Odyssey Jury system to provide easy data-sharing and even more efficiencies in your court's processes.

Odyssey Jury increases juror yield by making it easier and faster to respond to jury summons via the Odyssey Portal™ from any device and receive an automated email displaying summons updates.

Handle Information Securely with Integrated Document Management

When jurors do not respond online to jury summonses, Odyssey Jury offers flexible, integrated document management features that securely store jury response data, panel packets, and jury questionnaires. Jury clerks can batch image scan response cards and automatically attach them to the juror, the pool, or the panel via a barcode, without the need for clerk sorting.

These documents follow jurors through their service lifecycle and will be part of the electronic panel packet sent to the courtroom. The jury system assembles scanned paper responses and online response data and combines them into a single, integrated digital packet, which can be shared electronically to allow for a paperless transfer of information.

Accelerate the Check-In Process

Create Seating Plans Using Interactive Seating Charts

The interactive seating chart feature can be set up for different court room configurations. This gives court staff the ability to indicate juror seats, or spaces to leave blank, while also identifying obstacles in the courtroom, such as poles or columns. Configurations are saved by the user, and seating charts can be printed and included in the panel packet. Clicking on a seat will bring up the juror number or name and any questionnaires or other documents related to that juror.
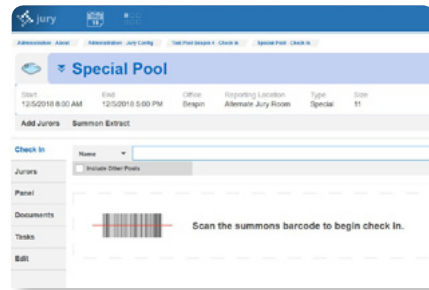
Make Status Checks Easy with Interactive Voice Response

Jurors can call in anytime, even after office hours, to proactively check the status of their service via inbound Interactive Voice Response (IVR). When a juror calls into the IVR system, he will undergo a two-step validation test to verify his identity. The system responds differently based on his jury status, so he will know if, when, and where he needs to appear.

Use Jury ID Cards for Fast Check-In

Make checking in for jury duty quick and easy by scanning Juror ID Cards. These cards facilitate easy check-in and check-out through Odyssey Jury during the trial and provide proof of service after the trial is over. Streamlining this process will save time for your court and jurors.
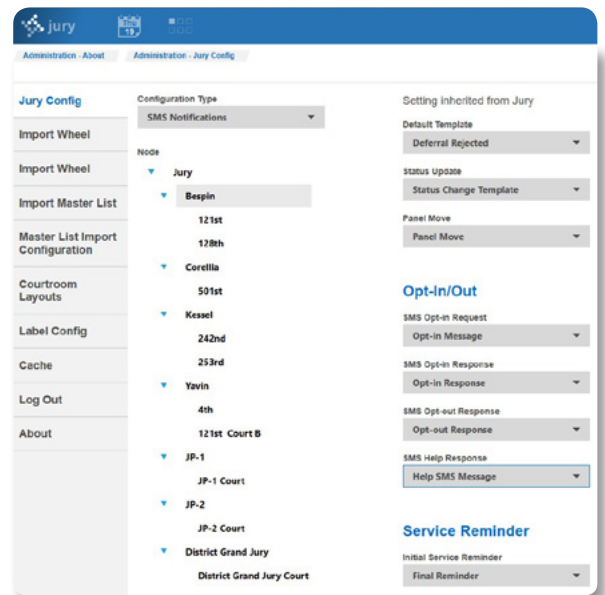
ODYSSEY JURY CREATES GREATER EFFICIENCIES, INCLUDING:

- Increasing juror yield by making it faster and easier to respond to summonses from any device and get automated updates via the Odyssey Portal

- Facilitating faster check-in processing by providing a user-friendly jury and clerk experience

- Sharing data seamlessly with the court via the case management system

- Decreasing postage and other costs associated with validating juror addresses

- Providing metrics and statistics on the jury pool makeup for better informed decisions

- Enabling users to use the same Odyssey login by sharing Odyssey forms for ease and convenience

- Offering robust document management features that enable image scanning of questionnaires, response cards, and other important court paperwork

Leverage Robust Tools for Greater Efficiency

Tyler's industry leading design and deep knowledge of industry processes come together to enhance the juror experience and help courts increase juror yield. Odyssey also improves information sharing with other court systems, raising efficiency, lowering costs, and supporting both "one day, one trial" term of service courts and grand jury.
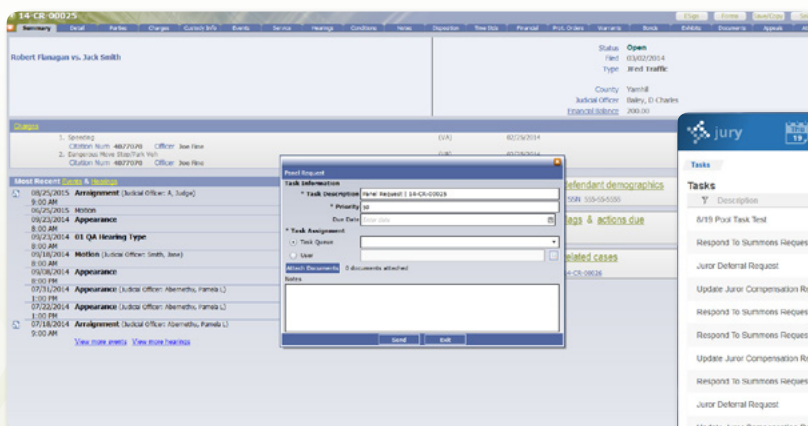
In traditional jury software solutions, the software vendor needed to assist jury departments with merging jurisdictional juror lists each time local statutes required a list refresh. This costly process could often take weeks to complete. Odyssey Jury's flexible architecture includes proper random algorithms and matching features and allows for single-click jury wheel imports, which eliminates the need for maintenance or assistance with database merges.
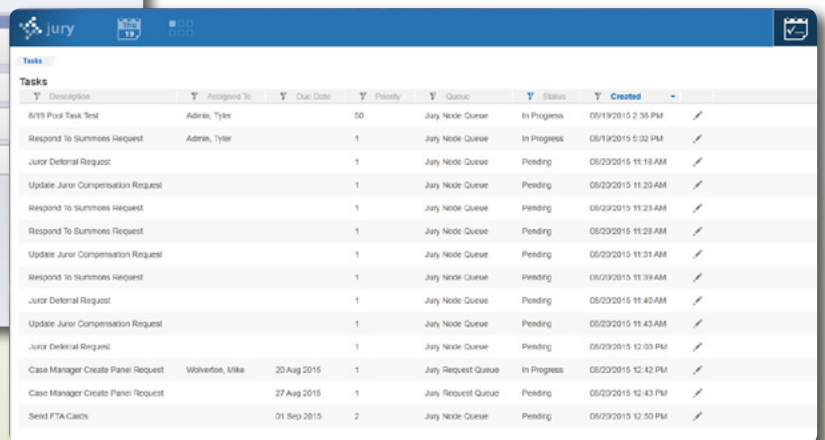

Odyssey Jury provides an efficient and automated jury check-in process.

Streamline Processes with Integrated Case Management

Odyssey Jury is integrated with the Odyssey case management system, giving courts the ability to automate the process of requesting a jury and providing the jury clerk visibility to the court's needs much earlier in the process. Benefits of this integration include eliminating duplicate data entry, reducing errors, and increasing court efficiency. It also leverages Odyssey's ability to efficiently organize tasks into queues, which allows clerks to effectively manage tasks, such as empanelment, deferrals, payments, and more. Odyssey also integrates with third-party applications for summons printing, CASS certification, and juror payments.

Courts can use Task Manager to easily request panels.

Jury clerks can receive tasks from the court to process panels through Odyssey Jury.
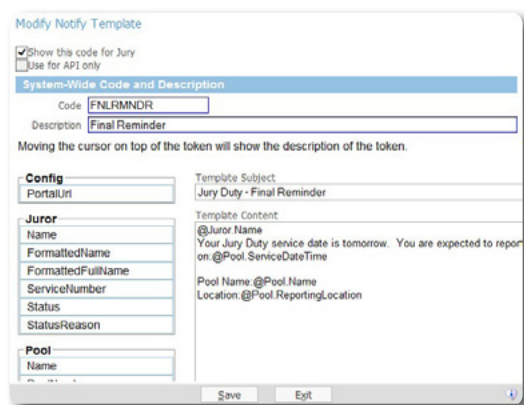
Increase Convenience and Improve Efficiency for Jurors

Simplify Juror Response with Online Tools and Text Messaging

Odyssey Jury provides online tools and text messaging for juror response and reminders, which increase juror yield, response rate, and attendance while lowering the costs of summoning jurors. After jurors are summoned, they may respond to their initial qualification questionnaires online, at any time and from anywhere, using Odyssey Jury Online Web Response. Odyssey Portal uses the latest HTML5 technology, so jurors can access and manage jury information on any device — PC, iPhone®, Android™, iPad®, or Blackberry® — increasing convenience and improving efficiency. Jurors can also opt in to be notified by text message to receive schedule reminders, date changes, or location changes regarding their jury service. They'll also be notified if they are not needed for service or in the event of a cancellation.

Automate Deferrals and Excusals

When responding to initial information requests, jurors can update personal information or request deferral, postponement of service, or excusal from service, all with a few mouse clicks. These responses can be automatically approved or sent to a jury clerk's queue for processing using Odyssey's automated Workflow and Task Manager functionality. Communication and requests between the jurors and jury departments are managed in Odyssey Jury and can be processed in queues by the user. This creates a streamlined and autonomous method to control the process behind moving jurors into the courtroom, enhancing the relationship between the courts and the public, and creating a better juror experience. In addition, if the juror has provided an email address, he can choose to be automatically emailed when his status has changed using Tyler's eNotifications.

Citizens can respond to jury summons and request deferrals through the online jury portal.

Save Time and Reduce Costs with Automatic Empanelment

Jurors who do not require reschedules or excusals, and are ready for jury duty, can avoid the central jury room thanks to online empanelment. Odyssey Jury enables jurors to be automatically assigned to courtroom panels and provide reporting location information via instant email notification, saving time and costs by reducing the need for a second day of juror attendance. Online empanelment moves the check-in process to smaller groups that are distributed throughout the courthouse rather than having long lines of citizens waiting to be checked in at a central jury room. Courts receive their jury panel information faster, and jurors spend less days at the courthouse.

Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible, and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and Fortune included Tyler on its "100 Fastest-Growing Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at **www.tylertech.com.**

cjsales@tylertech.com | 800.431.5776 | www.tylertech.com

Empowering people who serve the public®