



## Odyssey Portal

Setting the bar for citizen's ease-of-use, Odyssey Portal™ is a web-based application that is ultimately the next generation of Public Access. Using Odyssey rights and roles provides the public, judges, attorneys, court staff, jailers and other agencies real-time access to the appropriate level of case, calendar and party information from any PC, tablet or mobile phone. By tracking data and documents accessed by users, as well as leveraging Odyssey's document security, the Portal provides secure, self-service access to Odyssey data.

## Advanced Features

Odyssey Portal's powerful features allow courts to easily manage and control what content users can query and view. User activity is tracked via the administrator's dashboard, enabling court administrators to see who is using their site, all the way down to the IP address level. The application's intuitive interface encourages citizens to self-serve, which increases court efficiency and allows court staff to be redeployed to other tasks. When authorized, users can access the information they need instantaneously, 24/7 and from anywhere, without waiting in lines or making unnecessary trips to the courthouse. Registered users can access information, including register of actions, judgments and orders, court docket information and calendars.

## Enhanced Usability to Empower the Public

The Odyssey Portal offers the following robust features:

- **Smart search** – Similar to a Google® search, simply entering a keyword provides users with access to a plethora of data, including cases, warrant records and protection order records. The search results view is optimized based on the user's input.
- **Electronic document access** – Users can easily view and download their case documents electronically. Courts can opt to charge for document access on a per-page, per-document basis. The actual cost is configurable by the court location.
- **Calendar searches** – Citizens and justice partners can search court calendars for specific hearings and find when cases are set on the calendar.
- **Attorney hearing scheduling** – Attorneys can remotely schedule hearings into select calendar sessions identified by the court for availability via the internet.
- **ePayments** – Users can locate and pay eligible case fees and citations online with Payment Card Industry (PCI) compliant credit card processing, and their transactions are automatically updated in Odyssey.

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## Odyssey Portal Benefits:

- Provides justice partners, attorneys, businesses and the general public 24/7 real-time, secure access to court data from a PC, Mac, tablet or smartphone
- Runs on multiple platforms, including Windows®, OSX, iOS and Android™ across all modern web browsers — Internet Explorer®, Google Chrome™, Mozilla Firefox® and Safari®

For more information, visit

[www.tylertech.com](http://www.tylertech.com)

or email [info@tylertech.com](mailto:info@tylertech.com)

- **Elevated access for attorneys, agencies and justice partners** – The Odyssey Portal leverages Odyssey rights and roles to determine what features a user can access. The Odyssey Data Provider, in conjunction with Odyssey Document Security, determines what case data and documents are visible to the user. For example, anonymous public users can only view public case data, whereas an attorney can view case data when they are the Attorney of Record on the case.

**Note:** Non-registered users can complete case and calendar searches on public cases. Access to the various features are determined by Portal user roles (public anonymous, registered and registered attorney), and access to case data is governed by the user rights, Odyssey Data Provider.

## Multilevel Self-Service for Greater Operational Efficiency

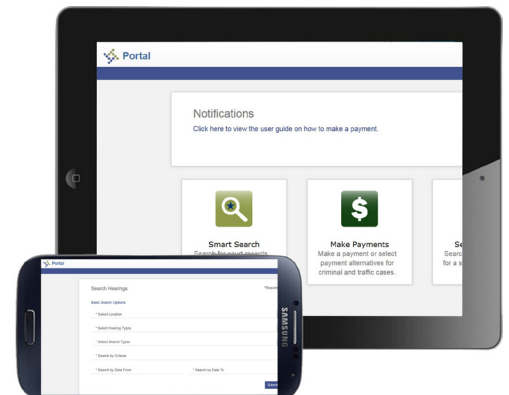
The Odyssey Portal is accessible to all types of users and offers new users self-registration to create their own accounts. When using protected user accounts, registered users can access important case data with just a few clicks.

Administrators can conveniently manage their site and users through a comprehensive interface. This dashboard provides administrators with instant access to:

- User activity tracking and logs that show the user's interaction with the Portal as they move through the site, and includes activities, such as:
  - » Unauthorized login attempts
  - » Cases, hearings, calendar and judgment searches, and the parameters used for those searches
  - » Documents viewed and downloaded
- Elevated access rights and roles management
- Configuration of search functionality by location, case category and case type
- Global site and individual application settings
- Products and product pricing

## Access Court Information Instantly from a Mobile Device

Information accessibility is vital to judges, attorneys, clerks and the general public. The Odyssey Portal provides secure access to case information on all mobile devices — Apple iPhone® and iPad®, Android, Windows Mobile devices and Mac/PC. Users don't need to download an extra app to run on their device because the application uses HTML5 and a “responsive design,” which is natively supported on all modern devices. The Portal's technology detects the screen size of the device, so regardless of the device's brand or operating system, the interface adjusts for optimal viewing, including resizing text, removing graphics to make room for vital information and even reorganizing the layout. Even if the user is viewing the Odyssey Portal from a smaller screen, they will see all of the data without needing to pinch and resize the screen, and buttons and links remain large enough to accurately click using a finger.



## Trusted Market Leader

By leveraging the Odyssey Portal, you're gaining next generation technology that will seamlessly integrate with Odyssey File & Serve™ and Odyssey Guide & File™ as well as improve operational efficiency and empower your constituents.

With hundreds of judicial clients, including many statewide implementations and some of the largest courts in the nation, Tyler Technologies' sole business focus is providing software solutions and services to the public sector. Tyler's deep experience in the courts and justice market uniquely positions the company as a leader in this space. The Odyssey case management system serves more than 600 counties across 22 states to drive efficiencies, streamline workflow processes and eliminate paper.