![incode - a tyler public safety solution]

Incode Public Safety
Records Management System

Accurate Information When It Matters Most

tyler technologies
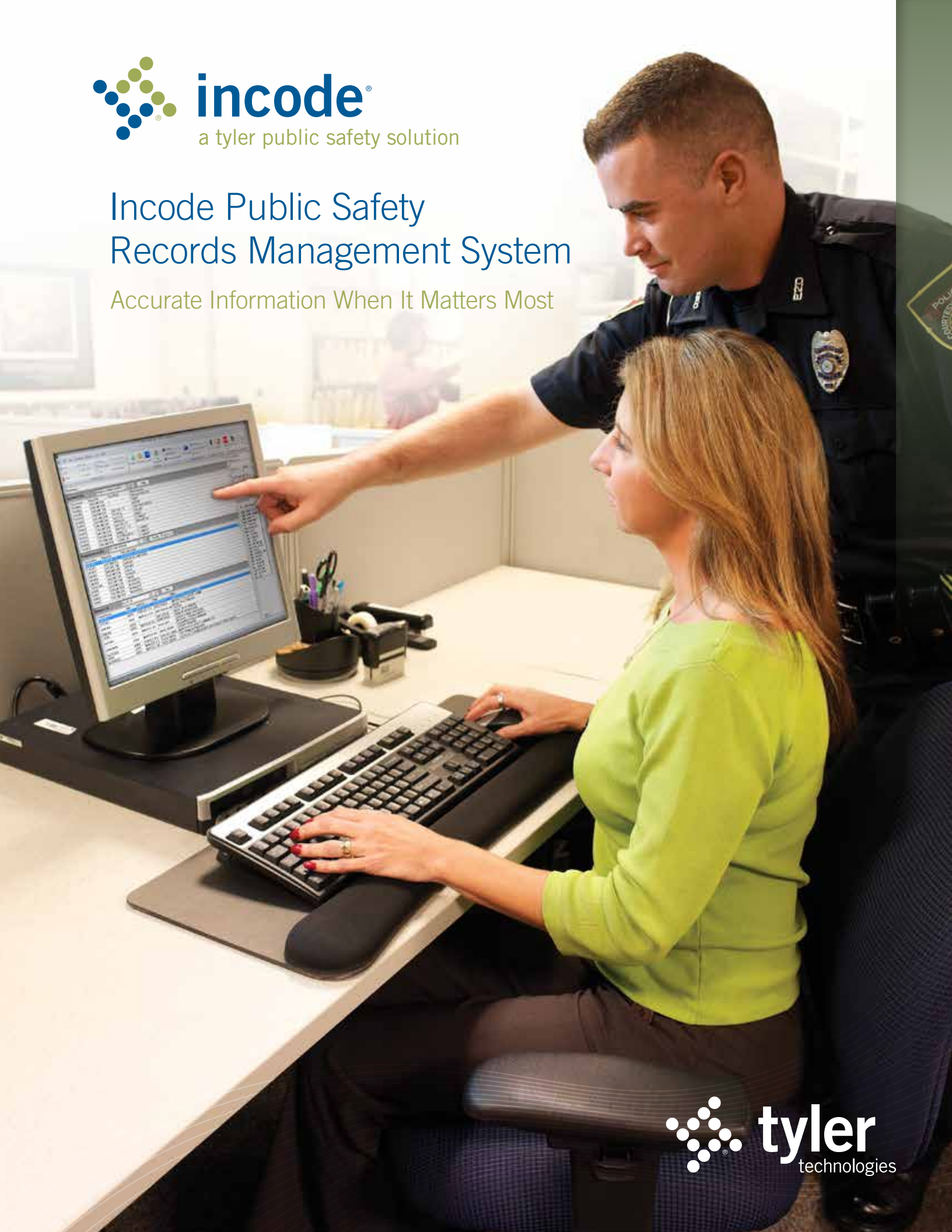
"With unified data sharing in place . . . the court can print case files as a PDF and email them to prosecutors to give them access to everything they need. . . At the conclusion of a case, the court system pushes a disposition back to the police department's RMS and sends relevant information regarding fines and court costs to the accounting department. Data entry is not duplicated, printed forms are legible and information is available on demand."

— **City of Irmo, South Carolina, Client Profile**

Software That Makes a Difference for Everyone

Addresses, names, phone numbers, facts about the incident — the information has to be accurate. Lives of your citizens and patrol officers depend on it.

The Incode public safety Records Management System makes researching, recording, reporting and analyzing the details of any incident easy, accurate and efficient.

Dispatch & Law Enforcement Personnel

Dispatchers rapidly access and share data to create awareness of situations and help officers exercise safer measures

Records Clerk

Increased productivity due to user-friendly interface and automated workflow system

Jail Personnel

Track inmate data, activities and incidents

Investigators

Solve crimes through data mapping and analyzation

Administration

Generate reports using the Records Management System's querying, reporting and dashboard capabilities

Information is critical.
We won't let it slip through the cracks.

From start to finish, you can be sure all of the elements of an incident are recorded with speed and accuracy. From the moment you answer the call, you can start capturing facts in a central database. Supplemental notes, personal statements and pictures from the scene can also be added.

Workflow That Keeps You One Step Ahead

We know you keep up with a lot of information, and Incode RMS helps you stay one step ahead of event-related details such as setting reminders, tracking time spent and scheduling events such as witness or suspect interviews or getting a subpoena. Regardless of your role, we provide you with the information you need when you need it.

Build a Solid Case with Accurate Details and Reporting

With Incode RMS, you don't have to worry about details slipping through the cracks. For instance, while entering and assembling the information needed for IBRS reports, a unique error tab activates when information is missing. Once pictures, arrest and incident reports, witness statements and other related information are added, Incode RMS consolidates all of your information into a comprehensive PDF file that can be used by the district attorney.

## Eliminate Your Paperwork and Get Back on the Road

We know that documentation of incidents is necessary, but it diverts you from spending time keeping people safe. Now you have a few additional tools to get your unit back on the streets sooner. If you're on scene, field-based information is entered directly into Mobile RMS and launches it directly into the review and approval workflow. No more triplicate forms. Replace your paperwork with an intuitive, customizable dashboard for review and approval of incidents and case files. Based on your role, it includes information that is most important to you such as workflow processes and alerts.

File Citation and Warrant Information from Your Desk

Incode RMS has the ability to manage citations from issuance to the courts and police department. Because of its exclusive assimilation with Incode's Court Case Management solution, critical citation and warrant information can be forwarded as far as the municipal court system. The court can then reciprocate with the corresponding disposition of the citation. And because of the live connection within the court system, the police department is immediately notified.

Use the Dashboard to Manage Workflow and Analysis

We know you don't have time to look for information in multiple databases. Incode RMS takes care of all of that for you by serving as a single repository for names, addresses and property details, as well as vehicle information. When every moment is valuable, this solution delivers detail with precision.
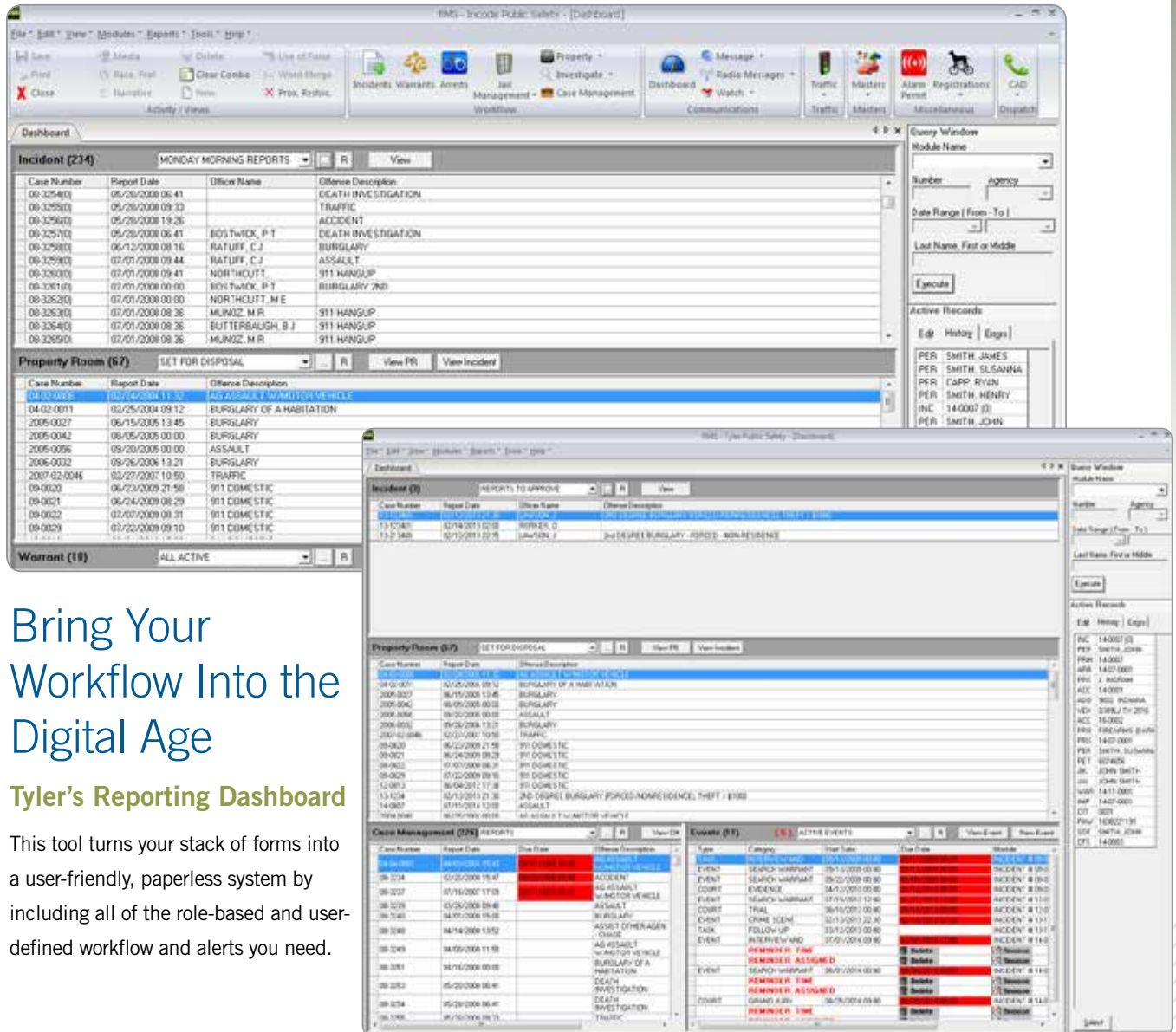
Bring Your Workflow Into the Digital Age

Tyler's Reporting Dashboard

This tool turns your stack of forms into a user-friendly, paperless system by including all of the role-based and user-defined workflow and alerts you need.

Multiple Solutions That Fit Your Jurisdiction

Incode RMS is Capable of Any Administrative Task You Have

Incode RMS contains a broad array of features, so it's able to manage any task you throw at it—everything from support of multiple workflow systems and multi-agency security to the attachment of multimedia files and photo lineups. These are the functions you can count on to help you accomplish more in less time:

- Incident Reporting
- Arrest Reporting
- Warrant Reporting
- Case Management
- Property Room and Evidence Management
- Accident Reporting
- Intelligence
- Field Interviews

- Tyler RMS Mapping
- Personnel
- Alarm Permits
- Mobile Citations
- Jail Intake and Booking
- Bicycle Registration
- Pet Registration
- Sex Offender Registration

Capture multimedia files, clean intel and a thorough personal history all in one place.

Partnerships That Protect

You and your team of professionals combine your personal efforts and strengths to affect lives every day. In the same way, while Incode Records Management System is proven effective on its own, this solution really shines when paired with other Incode public safety software applications, such as Tyler's Computer Aided Dispatch (CAD), Mobile CAD, Mobile RMS and Mobile Citations. Whether in the office or in the field, these partnerships pay dividends when it comes to protecting your constituents.

Just like you, Tyler is ready to serve

With more than 30 years of service to the public sector, we know what it takes to make your law enforcement agency run efficiently with little downtime. In fact, some of our own support team members have also served in public safety, and they have the domain knowledge to help you optimize your software. We hope you never experience problems with your solutions, but if you do, you can give our 24/7 support line a call and we'll get you up and running—day or night. You serve around the clock, and we do, too.

Tyler's evergreen philosophy reflects our commitment to our clients for the long term. As innovators, we are continually enhancing our solutions through a process of perpetual upgrades over the life of the application. With minimal disruption to our clients' operations and no re-licensing fees, you will receive these upgrades when the time is right for you and continue to retain the most modern software available when you purchase our solutions. Say goodbye to costly upgrades and shake hands with your new partner in public safety technology.

You don't have to sacrifice safety for software. Incode Records Management System is an affordable solution that offers a spectrum of features to fit the needs of everyone in your agency. Contact Tyler Technologies for more information and a demonstration today!
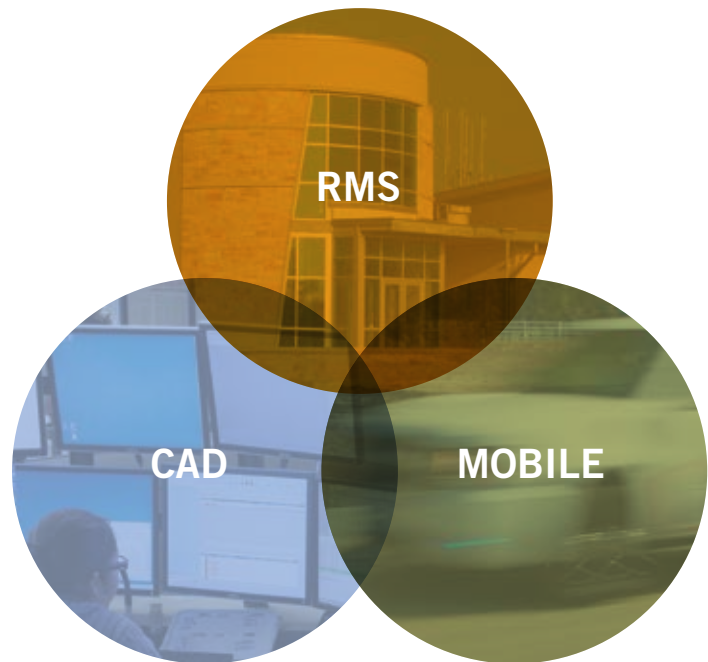
Take the next step.

Contact Tyler Technologies to learn more about Incode RMS and to schedule a personal demo.

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Experience that Counts, Technology that Delivers

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector — cities, counties, schools and other government entities — to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2016, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has also named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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Empowering people who serve the public ®