



Connected Communities

Using Technology to Connect Data, People and Processes to Make Local Government and Schools Work Better.

Empowering people who serve the public®



Your Community, at its Best.

As a local government leader, you are working towards the goal of making your community the best place to live, work, and raise a family.

At Tyler, our goal is to make your goal a reality. We provide technology that makes communities safer, more transparent, and more responsive to the needs of its citizens. Together, we can transform our communities. Together, we can make your dream of a vibrant, modern, safe community, a reality.

Connected Communities. Our Vision.

1

Create Connections Spanning **Beyond Geographical Boundaries**

With Tyler, information and data can be shared quickly and easily across local government agencies, departments, school districts, cities, and counties. When the flow of information becomes automated, paper usage is reduced and operations are streamlined as data is shared in real-time between offices. This means information can be shared in seconds, not minutes, which allows agencies like law enforcement can solve crimes faster and keep our communities safe.

2

Connect Through **Shared Processes** that Cross Department and Agency Boundaries

Imagine, the filing of a building permit automatically triggering a building inspection; Or the issuing of a warrant by the court, alerts an automatic arrest warrant at the police department, automatically prompting the correctional facility to start the intake process. Many critical processes within one local government agency are part of a larger series of processes in another agency. When integrated, these agencies work together, automatically, to keep the necessary progression of events moving forward, all the way to completion.

3

Connect and **Engage Citizens** with Local Government

Engaged citizens make strong communities. With Tyler, citizens can access services and conduct civic business through a single, constituent portal, allowing them to pay bills, view business licenses, permits, and court information all in one place, at one time. In a connected community, citizens can self-report downed trees, vandalism, pot holes, and other common issues from a mobile application and see them through to resolution. Without waiting on hold and without long lines.

Making Connected Communities a Reality

Tyler has the vision, resources, domain expertise, and the passion to focus on creating Connected Communities.



Family of Products

Tyler's best-of-breed applications have a common look, feel, and user experience. Designed to work together as well as independently with extended functionality that connects the applications together, behind the scenes.



A Common Foundation

Tyler's applications work together across multiple jurisdictions sharing information and integrating workflow, tasks, and processes, opening the door for local governments and schools to connect to their communities as never before.



Shared Data

Tyler's cloud-based dataXchange strengthens each agency's ability to communicate, collaborate, and make data-driven decisions quickly by sharing information across multiple departments and jurisdictions. Real-time information at your fingertips, available when you need it.





Connected Applications and Tailored Portals

Citizens will be able to access data from Tyler Portico, a constituent portal, that pulls information from multiple community agencies allowing easy access to information, and providing an easy way for citizens to engage with local government and schools.



Power of Presence

We deliver the best-of-breed products to the most diverse public sector installation base today, more than 15,000 clients, spanning across agencies, school departments, large counties, and small.

Tyler has the largest and most diverse public sector installation base today.



Delivering Connected Communities Through Industry-Changing Initiatives

By connecting essential services, information flows seamlessly between departments and across jurisdictions, allowing public sector leaders to make more informed decisions, provide safer communities, more governmental transparency, support citizen engagement, and create a business-friendly environment.

Emergency Services

Fire and EMS connect dispatch, law enforcement, and community services, creating enhanced situational awareness, improved communication to the field, and faster response times.

Corrections

Part of an integrated criminal justice solution – courts, law enforcement, and supervision – share data, creating a chain of information flowing from one agency to the next.

County Administration

Legal, official, and land records are managed and data is shared with assessors for fair taxation and record preservation.

Dispatch

First responders receive real-time information from law enforcement, citizen, and property alerts resulting in timely, actionable-data that is mission-critical for increased public safety.

Law Enforcement

Connected applications bring together information and data from property, people, and crime data for better insights into trends, crime analytics, and better-quality record keeping.

Court House

Share defendant data, citations, and warrants with law enforcement and corrections facilities. This integration helps provide timely adjudication to ensure no case falls between the cracks.



Tyler Alliance

From dispatch to disposition

Includes law enforcement, emergency services, corrections and supervision, and courts and justice. Seamlessly connecting agencies through data and improved information sharing which helps to increase safety, automate processes, save time, reduce errors, and expedite decision making.

Schools

K-12 administrators, staff, and parents connect for enhanced transparency and accessibility to school financials, transportation routes, and student information, enabling student-centric campuses.

Community Services

City planners, engineers, public safety, and community executives are connected through integrated processes to create enhanced visibility for effective land use, development, and planning to create a thriving community.

Local Neighborhoods & Businesses

Local businesses and citizens engage online with their local government and schools to request services, research records, obtain permits and licenses, pay bills, and get community news.

Public Works

Engineers and asset managers are better connected to city infrastructure and assets across the community with an improved ability to manage and track work orders with a fully integrated, transparent, GIS-enabled, enterprise asset management system.

City Hall

Connected applications allow administrators to provide data-driven insights, better procurement decisions, improved budget assessments, enterprise-wide view of employee data, and the ability to provide financial transparency to citizens, making it easier to manage public funds.



Tyler Nexus

The digital fabric for thriving communities

Tyler Nexus connects the core functions of local government: appraisal, tax collections, records, community development, utility billing, asset maintenance, finance, administration, and schools.

Software that thinks like you do.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler's client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, the United Kingdom and other international locations. In 2017, Forbes ranked Tyler on its "Most Innovative Growth Companies" list, and it has named Tyler one of "America's Best Small Companies" eight times. The company has been included six times on the Barron's 400 Index, a measure of the most promising companies in America. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tylertech.com.

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