Tyler Corrections
Comprehensive jail software seamlessly connecting justice and public safety agencies
Integration with the Court and Law Enforcement Optimizes Your Jail

From Intake to Release, Tyler Corrections Makes Your Jail Efficient and Secure

Now there’s a single solution platform that delivers fully integrated criminal justice and best-in-class jail software. The Tyler platform delivers robust features to automate business processes and protect secure information. What really distinguishes Tyler Corrections is integration with the court, law enforcement and other agencies, providing you and your justice partners with end-to-end access to critical and sensitive data like pre-booking information from officers in the field and inmate scheduling information from the court. This powerful integration and secure data sharing creates efficiencies, eliminates redundant data entry, reduces errors and costs, and keeps inmates, staff, and the public safe.

Why Tyler Technologies

Tyler has a proven track record of automating processes, driving efficiency and making jails more secure. Tyler Corrections serves more than 200 jailing agencies that house tens of thousands of inmates. Committed to your success, Tyler provides you with the most current technology available while protecting and extending your investment.

Knowledgeable Resources and Deep Expertise

Tyler has the financial stability and scale allowing us to invest in our products for the long term, including more than $48 million in R&D investment every year just to improve our products. We also attract the best people, utilize the latest technology and implement best-in-class support and training systems. Our growing team of more than 600 dedicated staff and justice professionals has deep domain expertise in the public sector, and because we have had many successful implementations, we share best practices and knowledge to make your project more successful.

Our Mission

To improve our society by delivering holistic solutions to the justice community and the citizens it serves.
Proven Track Record of Success

We have a proven track record of automating jail processes, increasing operational efficiency and seamlessly connecting the jail with the courts and public safety agencies.

Forbes

Most innovative growth companies

In 2017, Forbes ranked Tyler on its “Most Innovative Growth Companies” list, and Fortune included Tyler on its “100 Fastest-Growing Companies” list.

“Working with Tyler is knowing you have a partnership that helps you make improvements and become more efficient, enabling our day-to-day jail operations to be completely automated and safer.”

Lt. Colonel Singleton, Fulton County Jail, Georgia

2018
Odyssey Jail Manager becomes Tyler Corrections and can now be implemented separately as a standalone installation

2015
New World Public Safety (NWPS) joins Tyler adding market-leading Records Management and Mobile

2014
Peoria County, IL, adds jail to their existing Odyssey court implementation to create a fully integrated system of criminal justice.

2013
Fulton County (Atlanta), GA, and El Paso, TX, go live on Jail Manager

2010
Collin County, TX, added Tyler’s jail and law enforcement products to seamlessly share data among justice partners and empowering them to better serve the public

2006
Tyler introduced capabilities for inmate movement and event scanning

2004/2005
Odyssey Jail Manager is developed and launched

2004/2005
NWPS Records and Mobile integrated to Tyler Corrections to provide pre-booking capability

2004/2005
New World Public Safety (NWPS) joins Tyler adding market-leading Records Management and Mobile

2006
Tyler introduced capabilities for inmate movement and event scanning

2004/2005
Rockdale County, GA, is the first full ICJ implementation, including courts and law enforcement

2017
Tyler introduced new user interface and capabilities for scheduling and movements

Nueces County, TX, implemented Jail Manager in only nine months despite Hurricane Harvey

2015
NWPS integrated with SoftCode CivilServe to optimize Civil Paper service while providing critical alerts to promote officer safety
Tyler University: Improve Knowledge and Train New Staff — 24/7

Tyler University (Tyler U) offers valuable job-related training that Tyler clients can access 24/7, from any location with internet access using a personal computer or a mobile device. Tyler U reduces the time, effort and cost associated with training your workforce by delivering comprehensive training curriculums tailored to your organization’s needs based on Tyler’s comprehensive library of courses. The content is included in your maintenance agreement at no cost and is updated on a regular basis as part of Tyler’s evergreen philosophy. Tyler U enables existing and new staff to take full advantage of Tyler solutions.

- **New staff** can get up-to-speed quickly, and you can track your employee’s training and progress.
- **Existing staff** learn about Tyler’s products latest features and capabilities, increasing productivity.

Tyler Community: Answers and Advice from Tyler Experts and Your Peers

Some of the most valuable knowledge about Tyler's products lies in the minds of our clients, as well as Tyler employees. These unique experiences and perspectives can benefit both users and Tyler staff, which is why we developed the Tyler Community — an online collaboration community filled with useful blogs, forums, libraries and wikis that allow participants to:

- Search forums, discussions and wikis to solve problems before submitting a support ticket
- Connect with peers and Tyler staff in a collaborative, interactive environment
- Ask questions and get answers from experts in other jurisdictions or Tyler staff
- Share best practices, ideas and knowledge about Tyler products and capabilities
- Make recommendations for product enhancements

**More than 1,800 individual learning assignments across Tyler product centers**
Industry-Leading Support

As technology changes, your needs change. Service is at the core of what we stand for — to deliver leading-edge, end-to-end services and support and be a reliable partner for the long term.

Support Services to Solve Your Unique Needs

Tyler provides valuable support services and resources, including a real-time help desk and related services that solve Tyler clients’ immediate needs. These support services are response-driven. Issues are intelligently routed to a resource best suited to resolve the problem, are governed by Service Level Agreements (SLAs) and are always aligned with our commitment to provide you with technologically current products and reliable performance throughout the life of your Tyler investment.

Gain Access to:

- **24x7 emergency support** – A toll-free number is available for emergency issues that occur outside of normal support hours (8 a.m. - 5 p.m. CST), including catastrophic system issues.

- **Weekend support** – Saturday support is available for prescheduled system upgrades.

Tyler adds a “proactive” approach to industry-leading “reactive” support services. Reactive support services answer questions and resolve problems quickly. Proactive services help avoid problems and improve user sophistication in using Tyler solutions. When combined, they translate to clients who are more efficient and effective, resulting in customer satisfaction scores that far exceed the industry.

**Reactive**
- Software Issues
- Configuration Updates
- System & Servers
- Install Assistance
- Critical Situation Process

**Proactive**
- Project Transition
- Post-Project Governance
- Account Management
- Learning Management System
- Release Planning
- Tyler Community
With a goal toward securing long-term relationships with our clients, Tyler’s evergreen philosophy means we are always enhancing our products with the latest technology, and new product releases are available to clients at no cost. More than 150 developers work diligently to ensure that Tyler Corrections and other solutions remain the best systems available. EverGuide® extends this commitment from just improving our software to working proactively with our clients to create a plan that helps them take full advantage of our software, with process improvements, training and other adjustments. The result — Tyler Corrections clients improve their operations, year after year.

The Evolution to an Electronic Jail

The journey to realizing a paper-on-demand jail is not as simple as installing the latest version of Tyler Corrections. Every client is unique, with their own set of needs and challenges; Tyler works with clients to create an approach that is customized for them — one that evolves over time. Tyler’s E-Jail Maturity Model is a tool we use with clients to help them develop a successful plan for evolving their jails from paper-based processes to an electronic system.

Tyler’s E-Jail Maturity Model

The Maturity Model scorecard identifies many key characteristics of an electronic jail. By implementing the capabilities in the table and advancing toward the top of the chart, jails transform business processes.
Tyler is redefining integrated criminal justice. With a vast network of existing clients — 75 percent of the U.S. is served by Tyler solutions — and a broad solution portfolio that spans across the entire justice system, Tyler clients are at a unique advantage. It’s never been easier to immediately realize the benefits of breaking down silos between departments, agencies, and jurisdictional boundaries and work efficiently with justice partners.

As the intermediary institution between law enforcement and the courts, the jail plays a pivotal role in fully connecting the justice ecosystem. It’s the heart of the system with the capability of facilitating real-time data sharing that puts the right information into the right hands at the right time. During an arrest, the officer creates a pre-booking file at the jail from the squad car. When the court schedules a hearing, the jail is notified so transportation is easier to arrange. When an inmate is released, the jail automatically notifies the court so the case file can be updated. When the prosecutor modifies a charge or dismisses a case, the jail and other justice partners are notified so appropriate action can be taken.

By leveraging Tyler’s transformative technology and vast network of existing implementations, jail clients are putting secure data sharing into action with immediate returns that impact the entire justice system. Ultimately, this transformation among local government with fully empowered partners and better served citizens creates a more connected, vibrant, and safer community.

*Unrivaled scalability in integrated criminal justice*
Tyler Alliance Leads the Way with an Integrated Approach to Criminal Justice and Public Safety Solutions

Tyler Alliance is a multi-agency, distributed platform that integrates public safety and criminal justice systems by connecting departments, agencies and jurisdictions. The platform helps organizations break down barriers to make information sharing across public safety and justice agencies easy and secure. From dispatch operators, police on patrol, fire departments and emergency services to corrections staff, probation officers, court clerks, trial judges and prosecutors, improved information sharing enhances decision making, increases safety, automates processes, saves time and reduces errors. Anchored by a common technical foundation, Tyler Alliance seamlessly connects Tyler products, enabling them to operate more collaboratively, and securely share data via connection points across multiple applications. Tyler Alliance allows jails to obtain accurate information quickly and easily.
The Benefits of Integrated Justice

Tyler delivers seamless integration between the jail, law enforcement and the courts. With an unparalleled network of existing public safety and justice clients and a broad solution portfolio, Tyler clients are at a unique advantage to immediately realize the benefits of fully integrated criminal justice.

With Tyler Corrections, Odyssey Case Manager, Attorney Manager and Supervision, and NWPS Records and Mobile, data is shared securely and processes are streamlined in the following areas:

- **Pre-booking** - When an individual is apprehended, the officer can easily check warrants and criminal history, and send arrest data to the jail from the field with the click of a button. This creates a pre-booking file so the officer can drop the individual at the jail and quickly return to the streets, providing more effective use of officer time. There’s no duplicate data entry needed, eliminating delays and increasing accuracy. The pre-booking file notifies the jail that new inmates are on the way, allowing the jail to reallocate staff to meet needs in the intake area.

- **Warrants** - Tyler Corrections provides real-time notification of active local warrants, which occurs during booking and release. This ensures that an open warrant is never overlooked. Also, jail visitors can be entered into an open warrant search, based on drivers’ license numbers.

- **Charge updates** - Tyler Corrections is automatically updated when there is a change to a charge — if a prosecutor amends a charge or a case is dismissed or there is a conviction, the data is transmitted in real time so you can take the appropriate action. This feature eliminates the need to physically move related paperwork from one agency to another.

- **Court hearings** - Tyler Corrections allows you to view scheduled court hearings from within the inmate record, including court dates and times and applicable court locations. With integrated court hearings information, you can easily prepare a roster of inmates who need to go to court on a specific date, making scheduling inmate transportation and related logistics more efficient. In addition, to assist with security, any existing inmate keep separates are automatically identified.

- **Inmate information** - Tyler Corrections’ integrated inmate and party information enhances your ability to respond to requests for information about inmates, including current status, custody location and demographics. This results in reduced time on the phone with related justice agencies and the public. In addition, immediate access to inmate data, including mug shots, fingerprints and identifying marks, such as scars and tattoos, provides the court with critical information to accurately identify defendants in court.

Sharing data and workflows across agencies improves processes for all agencies involved. Every document and each piece of data — party information, events, warrants, charges, bail/bonds, fines and fees — is organized, managed and protected. Access to information can be controlled with the system’s powerful rights and roles capability.
Jail Management —
From Intake to Release

Tyler Corrections delivers the features and functionality you need, no matter how large or small your jail facility. It allows you to automate business processes to drive efficiencies at intake, release and everything in between. Seamless integration among justice agencies enables immediate access to critical information about inmates. This creates a chain of efficiencies, including the automatic flow of information from one agency to the next, while maintaining protective layers of security around sensitive data.

“When an inmate comes in, Tyler Corrections makes the whole process more efficient, from booking and intake to release. We have the data we need at our fingertips, driving efficiencies and increasing safety.”

Tonya Smith Jail Case Coordinator,
Collin County Jail, Texas
Inmate Data Drives Business Process Efficiencies

Whatever the size of your jail facility, Tyler Corrections presents and organizes a large volume of inmate data in real time by turning the data into actionable items and tasks that drive business process efficiencies. The importance of this cannot be discounted; ultimately, it serves to keep staff, inmates and the public safe.

This information includes demographic, description and biometric information, classifications/assessments, keep separates, legal particulars, sentence calculation and accounting (including weekenders), current locations, gang affiliations, scheduled events, programs and services and inmate trust account details.

- Leverage classifications, reclassifications, and other assessments, using point additive, or decision-tree methodologies
- Manage inmate programs including defining course attributes, enrolling inmates with “keep separate” notification, and tracking movements, attendance, progress, and results
- Calculate inmate sentences accurately and efficiently to facilitate bed-load planning and the implementation of inmate programs and pre-release planning initiatives
- Track work release involvement, work locations, contacts, and in and out movements
- Generate schedules for weekenders using a recurring schedule feature, and track all in and out movements against this schedule
- Manage the bed-load planning process, including cell unavailability, through real-time tracking of intakes and releases and identify all inmates sentenced to intermittent-type sentences
- Utilize dashboards to monitor operational trends and insights, for more informed management decisions

Average Length of Stay

Average length of stay is calculated for all inmates released within a given quarter. The chart below shows the time trend in average length of stay in days separately for misdemeanor and felony defendants and for all defendants combined.

![Average Length of Stay Chart](chart.jpg)
Security Features to Protect Inmates & Staff

The most challenging issue that any jail faces is how to create and maintain a secure environment — how to protect staff, inmates, and the public. Tyler Corrections features robust tools to ensure security from intake to housing to managing and tracking movements of your inmates to release.

Designating an incoming inmate into a security threat group or gang is vitally important to overall security and protection of inmates and staff. Tyler Corrections allows you to identify and manage non-associations (keep-separates/keep-aways) between specific inmates and between gang factions. System-generated messages proactively notify staff when security-related issues exist.

Uniting best-in-class technology and visual identification, Tyler Corrections uses an integrated imaging feature that presents image types, including facial images and photos of scars, marks, and tattoos that can be added and printed on documents and reports.

Fingerprint biometrics eliminates duplicate record creation and promotes security through the positive identification and verification of inmates at the time of intake, time of release, and during specific movements.

Improve officer and inmate safety with comprehensive background checks in the National Crime Information Center (NCIC) database, conveniently integrated as a link within Tyler Corrections. With a detailed inmate criminal history upon intake, safe handling and proper classification is facilitated.
Workflows that Improve Critical Business Processes

Integrated manual and automated workflow processes leverage a more proactive approach to moving critical information in real time within and between Odyssey product centers and Tyler Corrections users. Tyler Corrections’ workflow and task management capabilities allow you to customize operations to fit the way you work, automating tasks and helping clients work smarter and more efficiently. Task Manager supports notifications, approvals, document routing and signing documents via task queues.

Task Manager Empowers You to Work Smarter

The task management functionality automates workflow via powerful features:

- Tasks can be added automatically or manually.
- Tasks can be assigned due dates.
- Users can share notes on a specific workflow item.
- History is tracked on an item, including the timestamp and the user who worked on the item.
Track Intake & Release Processes More Efficiently

Workflows, checklists, and an associated graphical status monitor provide mechanisms for tracking the intake and release processes associated with an inmate and assist in identifying where an inmate is in the workflow. These features promote the rapid, yet systematic booking or release of an inmate and ensure that all steps are properly carried out and recorded.

**Intake**

Each facility within a jailing agency can identify the specific steps that must be followed to fully and properly book an inmate. This includes the capture of arrest information, photos, charge information, NCIC background checks, and bail details. Moreover, medical and mental health questionnaires and assessments can be completed as part of this, or a subsequent process. This data is immediately available to users with appropriate system rights.

Each inmate booking is independent of any prior bookings. This maintains a clear history of events that occurred within a specific booking. However, views of historical details from previous bookings are easily accessed. Where applicable, histories are available via the use of links directly embedded within Tyler Corrections, resulting in rapid access to entire sets of information on a specific subject, such as classifications.

**Release**

While inmate releases do not typically involve the same number of steps as a booking, user definable checklists can be created to guide users through the process. This mandate ensures that all transactions are properly carried out and recorded for later viewing. Finally, Tyler Corrections’ biometrics feature provides the positive identification of any inmate about to be released into the community or to another holding jurisdiction.

The intake status monitor guides every step of the booking process with visual indicators and allows multiple staff to work simultaneously in the same inmate record.
Real-Time Information for Classification and Housing

Identifying appropriate housing for inmates based on real-time information is critical to the safety, security and efficiency of a jail operation. Tyler Corrections allows you to easily determine applicable and available housing based on a myriad of inmate-specific factors, and provides a quick and effective means for assignment or re-assignment of an inmate into a specific bed location.

- Examine current counts, operational capacities and associated vacancies for each jail facility for a bird’s-eye view of the status and availability of all beds in a facility
- Define keep separates (or non-associations) at both the individual and group levels (e.g., gang or security threat group)
- Observe movement activity, including assignment of an inmate into a cell, which automatically initiates a system-wide messaging feature advising you that a security risk exists
- Review the jail roster’s hierarchical display of all jail locations and view the jail and the jail count as a whole, and then drill down to get additional count (current, capacities and vacancies) and inmate detail
- View real-time, automated count capability to clearly identify open cells, inmates in transit and inmates currently located outside of their assigned bed location, eliminating errors that come with manual counts and creating an audit trail including type, method and frequency of inmate counts
- Explore the classification function to more easily carry out the assessment process, which is used to designate and assign inmate security levels and assist in bed-load planning

The classification and re-classification process can be completed using a point additive system, or a decision-tree feature can be used, which assists in determining how an inmate is effectively handled in your facility.
Easily Manage Inmate Scheduling & Movements
(Including Tracking)

To enhance the security of your facility, you need the functionality to easily track your inmates’ physical locations and movements — internal and external, scheduled or unscheduled. Tyler Corrections provides features for scheduling all types of inmate events, while identifying schedule conflicts and any associated keep separates (non-associations).

Tracking inmate movements are essential to security. Physical locations can be updated using barcode scanners or via the use of fingerprints (biometrics), and each event is date and time-stamped in Tyler Corrections. Sound cues and automated messages are created when movement events are not completed within agency-defined timeframes.

An inmate’s bed location is always readily accessible in Tyler Corrections, as is the inmate’s current internal or external location (for example: at court, on a temporary absence or at the infirmary).

All movement transactions are maintained for historical viewing, which saves time, increases security and streamlines the flow of information for future use.
Tyler Corrections provides an easy way to manage inmate behaviors that violate operational rules and regulations, including serious incidents. Furthermore, the Incidents and Discipline function allows agencies to identify and track major incidents that may reflect the potential for more security-related issues. Users can record incident details, including any inmate/staff involvement, injuries, use of force, and so on. A unique incident number is generated for each incident, and the information is date and time stamped so it can be referenced in the future.

This Incidents and Discipline function feature promotes an entirely paperless process. All reports can be completed online, and staff involved in the review and approvals process can view, make and record decisions within Tyler Corrections. A workflow widget supports this process. Additionally, hearings can be organized and any disciplinary action(s) identified.

**Timely Tracking of Requests and Grievances**

Tyler Corrections’ Requests and Grievances (inmate issues) functionality provides a mechanism to track requests and grievances, and ensure that they are reviewed and responded to in a timely fashion. This feature allows a jailing agency to create and track a series of progressive steps via a structured process. For example, a specific type of inmate grievance may consist of an initial staff review and then a manager review, both of which are completed in a certain timeframe. Once a review is completed and the inmate is advised of a decision, the inmate has a specific number of working days to appeal a decision. This can lead to additional process steps with associated, pre-defined, time-frame restrictions, as needed. A Request and Grievance widget enables jail staff to view items that require processing and review, and to identify where the items are in the workflow process.

Steps and related processes carried out using this function can be totally electronic — that is, all data and reviews are done within Tyler Corrections with the option to scan hard copies of documents into the system for online storage and easy access at any time. This feature promotes good business practices in the handling of inmate requests and inmate grievances.
Sentence Accounting & Calculation (Including Weekenders and Work Release)

The Jail Time function in Tyler Corrections provides agencies with the ability to calculate and then account for sentences as they are served. Business rules are inherent in this feature, allowing an agency to define rules based on their current calculation methodologies. Jail time credits can be removed for internal incidents as part of the disciplinary process. Days to serve and a probable date of discharge are clearly identified. These are updated immediately, whenever dates and terms change, and additional sentences enter the equation. These may be concurrent terms or consecutive in nature.

An additional feature that ties directly into this functionality is the ability to identify and generate so-called Weekender and Work Release schedules, and track an inmate against these. In the case of the Weekender’s function, time served credits are given based on the attendance of an inmate at a jail for a pre-defined time period. Schedules can be adjusted as needed, but at all times, the system works to ensure that an offender completes the sentence based on terms and conditions mandated by the associated court. An accompanying widget allows an agency to easily view the date and time that all inmates are due to arrive at the jail, and those that are scheduled to leave at a designated time.

Create an Audit Trail for Inmate Property

Property associated with an inmate upon intake or issued during incarceration is easily inventoried using Tyler Corrections. Items typically issued during booking are identified in an intake checklist, with returnable items flagged, streamlining the property issuance process and return of items upon inmate release. Items are entered individually with related descriptions, or they can be placed in groups providing flexibility to issue kits of items, such as hygiene packs. Item location is tracked, creating an electronic audit trail of each item of inmate property. Photos associated with an entry can also be captured and stored for additional identification purposes. Property can be released to third parties, including family and friends, and unclaimed property can be tracked and disposed of based on system rules.
Define Programs & Services

As the duration of inmate incarcerations grows, it’s increasingly important to provide and manage beneficial activities so inmates use time productively. With Tyler Corrections, program staff can create a list of courses available to inmates and define them with attributes that assist with program administration. Attributes such as class name and description, category, capacity, eligibility requirements, and schedule are defined within Tyler Corrections. Staff are able to enroll inmates to appropriate programs while avoiding conflicts with the system’s alert for individuals to keep separate. Inmate progress can be tracked and documented including a complete listing of programs participated in, attendance, test scores (if relevant), and overall completion results.

Track Inmate Movements With Biometrics

The integration of biometrics into Tyler Corrections provides the capability to positively identify inmates engaged in intake and release processes, and track movement transactions and various events. From an institutional standpoint, fingerprints are important in locating the presence of an inmate’s current active record or a historical party record (involving a 1 to many or 1:N search), and in the positive identification process (1 to 1 verification or 1:1). In addition, this feature is utilized in the positive verification of a detainee at the time of release. Finally, fingerprint confirmation is included in Tyler Corrections’ inmate movement tracking process. This is critically important as traditional methods used to enhance the processing of inmates is open to misidentification. An audit trail of all fingerprint-related transactions is maintained for reference purposes, and that actual fingerprint images are stored as part of an inmate’s record, for use in other, related procedures.
Mobile Features Record
Inmate Movements & Events

The use of mobile devices within the confines of a jail environment creates a significant extension of Tyler Corrections’ functionality and promotes good business practices. Using barcodes, the system is compatible with a variety of mobile devices to track inmate movements, events, and scheduling, including keep separates. With access to real-time data, officers have the most current information for managing inmates, adding extra security and flexibility to daily operational processes. During rounds, inmate activities can be logged, cells checked, and individuals or groups of inmates moved simultaneously.

Additionally, wireless laptops can be used when inmate bookings and releases temporarily increase in number, and they can be designated for usage in areas of the jail that require short-term, immediate access to critical information.
Third-Party Integrations & Interfaces

Tyler Corrections provides several key integrations and interfaces with third-party software. This augments existing features and strengthens the overall offering from Tyler Technologies.

This is typically accomplished through use of the Integration Toolkit, a standards-based integration platform for exchanging XML-formatted data between Tyler Corrections feature-set and other applications, agencies and vendors. The Toolkit provides inbound updates via a collection of Application Programming Interface (API) messages and outbound message publishing triggered by application business events.

**Northpoint (COMPAS) Classification**
This feature uses a nationally recognized, court-validated instrument to assist jailing facilities in classifying and subsequently reclassifying detainees. Inherently, Tyler Corrections provides a point-additive methodology for use in this, and other assessment processes. Subsequently, agencies have access to the two most common types of objective tools that are currently used in improving criminal justice decision-making practices.

**VINE ( Victim Information & Notification Everyday)**
All booking and release-related activities, including those associated with “Weekender” (or Intermittent) inmates, are tracked within Tyler Corrections. These can be forwarded in real-time (or near real-time) to the VINE application.

**Kiosks**
Kiosks allow friends and family members to deposit funds into an inmate’s trust account, without the need for intervention by any jail facility staff. Furthermore, they can be used as a mechanism for returning funds to a detainee upon release.

**Video Visitation**
Tyler Corrections can provide inmate-specific details to a video visitation system that can handle all other processes related to the registration of visitors, identification of visitation locations, rules related to the number of visits that an inmate is allowed in a cycle and the associated tracking of start and end times for each visit that takes place.

**Commissary Systems**
When an inmate is booked into Tyler Corrections and released, these details can be forwarded to a third-party commissary system so that the current inmate population is synchronized between the two systems. In addition, inmate trust account balances can be provided, and transactions (including the costs associated with a purchase) will be subsequently deducted from the account to keep it current.

**Electronic Health Records (EHR)**
Opening and closing of inmate records within an electronic health records system can be automated using information from Tyler Corrections. In addition, location information associated with an inmate (for example, the inmate’s current bed location) can be part of this information transfer. This type of configuration promotes HIPAA compliance.
Financial Operations

Technology has significantly changed the way inmates can receive and spend money in the jail’s insulated economy. Tyler Corrections’ Inmate Accounting and Finance is a GAAP-compliant banking system that allows an agency to administer inmate funds, handle collection of bonds (or equivalent) and transact other miscellaneous payments.

A single trust account is created upon intake that follows an inmate when physically transferred between institutions within a jurisdiction, eliminating the need to create new accounts with each transfer. A wide range of payments and fees can be prioritized, automatically calculated and deducted. Funds availability can be verified immediately.

A commissary function equips agencies with the tools necessary to run an end-to-end commissary operation. Real-time sales control ensures there are available funds in the inmate’s account to complete transactions. Funds are deducted from the inmate’s trust account immediately.

Tyler Corrections’ deposit feature automates the time-consuming and error-prone process of depositing money into an inmate’s trust account. Available online via kiosks, the deposit feature frees up staff hours spent at the payment window, manually reconciling accounts. It also enables arrestees to self-fund their trust account and perform a “Self-Release” by using a credit or debit card, reducing overnight stays, increasing facility revenues and easing overcrowding via our automated, guaranteed payment.
Reporting

**Standard Reports**

Tyler Corrections offers a comprehensive collection of standard reports to support all jail management functions — court hearings, inmate tracking, bond activity, medical invoices, incidents, visitations, average daily jail counts, commissary inventory, billings and more.

Reporting capabilities are an integral part of Tyler Corrections rather than a bolted-on, third-party solution. Tyler Corrections’ reporting capabilities are extremely robust and flexible, allowing for easy modifications to report parameters, online previews, scheduled processing and automatic emailing to one or more parties.

**Integrated Enterprise Custom Reporting**

Enterprise Custom Reporting (ECR) provides an intuitive, easy-to-use mechanism to create ad hoc, custom reports (using Microsoft® SQL Reporting Services) without the added expense or time requirements associated with an external report writer. You can save and publish these reports in .CSV or .PDF formats for future use. Reports and hard-copy documents can also be converted to a TIFF image file format for long-term storage and easy access.
About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) is a leading provider of end-to-end information management solutions and services for local governments. Tyler partners with clients to empower the public sector - cities, counties, schools and other government entities - to become more efficient, more accessible and more responsive to the needs of their constituents. Tyler’s client base includes more than 15,000 local government offices in all 50 states, Canada, the Caribbean, Australia, and other international locations. In 2017, Forbes ranked Tyler on its “Most Innovative Growth Companies” list, and Fortune included Tyler on its “100 Fastest-Growing Companies” list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at www.tylertech.com.

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