



MICROPACT®

S O F T W A R E  
S O L U T I O N



# Disability Case Management

Powered by

Disability Case Manager

## Cleaner Claims Adjudication Better Quality of Life

Individuals with disabilities want to live as independently as they can. Getting benefit payments into their hands is the single best way that benefits programs and entitlement programs can help make the lives of deserving claimants less challenging.

### Automate All Aspects of Disability Case Management

Most disability benefits and entitlement program administrators grapple with unmanageable backlogs and wait times. Staff must do everything they can to reduce the volume of re-opened, re-filed, and reconsidered cases. Automating the case management process helps ensure that cases are adjudicated correctly the first time.

For more than 30 years, MicroPact's comprehensive Disability Case Manager solution has been used by benefits programs and entitlement programs nationwide to manage millions of Social Security and other disability claims annually. It tracks cases from receipt through adjudication to disposition, ensuring that claims are processed quickly and cleanly. Authorized users can view all recorded activity. The end result? Beneficiaries receive their disability claim checks sooner.

Even at the highest complexity and volume, with MicroPact's Disability Case Manager solution agencies are able to:

- Facilitate evidence collection
- Optimize decisions based on all available information
- Reduce overall case processing time
- Ensure clean claims adjudication
- Increase customer satisfaction

### Time-Saving Features

- » Case intake
- » Evidence collection
- » Consultative exams
- » Disability determination
- » Quality control
- » Case closure

For further details, please contact our sales team at 703.709.6110, or by email at [sales@micropact.com](mailto:sales@micropact.com).