Ensuring that an Inspector General (IG) can examine the internal operations of government agencies, military organizations, military contractors, or civil groups requires a robust case management system. An IG investigation can focus on employee misconduct or unethical behavior; fraud, waste, and abuse; gross mismanagement; procurement or contract fraud; misuse of government property or equipment; or violations of laws and regulations.

As an enterprise Case Management and Business Process Management (BPM) COTS platform, entellitrak supports a broad spectrum of investigative processes — including case intake, decision to investigate, referral to another authority, and closure — as well as explicit agency, regulatory, and business requirements.

Many IG offices investigate and handle cases at the local level while a central HQ remains responsible for oversight of multiple offices. Without a standard centralized case management system, this process can be cumbersome. entellitrak provides an established case management tracking platform that can be configured to meet specific requirements.

entellitrak supports a variety of IG organizations, including those with a single IG inspector, division-level IG supervisors, and enterprise-wide IG Program Managers. The platform is designed using open standards, open architecture, and platform independence, all of which combine to provide extensibility, interoperability, and portability to any size enterprise. An in-house IT staff can rapidly modify entellitrak to match an organization’s needs, reducing implementation time and cost. Moreover, entellitrak is flexible enough to be used as a stand-alone system or as a component within an existing IG program.
Includes Targeted IG Summary Reports

entellitrak adheres to the complex rules and regulations that drive Inspector General inquiries, policies, and procedures, enabling organizations to quickly and accurately process investigations. This entellitrak template includes numerous IG summary reports that can be created by different users based on defined roles and access to the system. Reports include:

- List Cases Opened/Re-opened/Closed
- Identify Individual Office/District/Region IG Cases
- Track Individual IG Cases at each Stage
- List Allegations
- Identify Cases Assigned to Special Agents
- Determine Case Qui Tam Status
- Summarize Determinations, Referrals, and Recommended Remedies
- Semi-annual Data Calls
- Ad Hoc Reports

Additional report formats can be easily configured to meet the need to track against federal initiatives.

By using entellitrak, IG offices are able to:

- Accelerate investigation processing times
- Reduce the cost of processing investigations
- Automate workflow and unite disjointed information
- Provide visibility into an entire IG program via a secure, web-based interface
- Remain flexible to changing requirements without changing code

Clients

These organizations along with several in the intelligence community are among those that have entrusted their Inspector General Investigation programs to entellitrak.

FREE Prototype Offer

The best way to understand entellitrak is with a prototype.

Contact us for a presentation and demonstration.

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Once we confirm that entellitrak is an appropriate solution, we can build a custom prototype based on a process of your choosing.