MICROPACT®

SOFTWARE
SOLUTION

Workers' Compensation

Powered by   **entellitrak**

Reduce Processing Times
Enhance Program Oversight

Cases involving workers' compensation (WC) claims require a case management system that unites structured and unstructured data into a single electronic case folder. Medical examinations, compensation board determinations, prescriptions, treatments, re-evaluations, and often appeals are collected as part of a typical WC case. The use of a dynamic case management platform is critical to managing and administering these claims — from intake through resolution.

Clients

These organizations have entrusted their WC case management to entellitrak.

U.S. Customs and Border Protection

U.S. Citizenship and Immigration Services

Key Pre-configured WC Processes

» Claim Submission
» Supervisor Claim Review and Submission
» OWCP Findings
» Reason for Employer Denial of Continuation of Pay
» Compensation Paid

entellitrak Modules

» Document Management
» Analytics
» efile (External User Portal)
» escan (Direct Document Scanning)
» Mobile

tyler technologies

As an enterprise case management and business process management (BPM) COTS platform, entellitrak can support a wide variety of WC claims — including work-related injury, occupational disease and workplace incurred fatality — as well as specific agency, regulatory, and business requirements.

entellitrak is designed using open standards, open architecture, and platform independence, offering extensibility, interoperability, and portability to organizations of all sizes. In-house programmers can fine tune entellitrak to accommodate unique requirements, dramatically reducing both implementation time and cost. In addition, entellitrak can be used as either a stand-alone system or as a case management component within an existing WC program.

Includes Targeted WC Summary Reports

The entellitrak WC application accelerator adheres to the complex rules and regulations that drive WC policies and procedures, enabling private and public organizations to successfully receive, monitor, and process claims quickly and properly.

This entellitrak solution includes reports specific to WC claims that can be run by different users based on defined roles and access to the system. Reports include:

- Registered WC Medical Providers by Specialty
- Claims Summary
- Lost Days
- Cases Opened
- Cases Closed
- Timeliness of Reporting First Injury/Illness
- Compensation Categories and Costs
- Individual Medical and Treatment Milestones, Days Lost, and Continuation of Pay

Additional reports can be easily developed to meet the need to track against federal initiatives.

By using the entellitrak WC solution, clients are able to:

- Accelerate claims processing times
- Reduce the cost of claims processing
- Automate workflow and unite disjointed information
- Provide visibility into the entire WC program via a secure, web-based interface
- Remain flexible to changing requirements without changing code

Technology Features

- » Web-based, cloud-first compliant
- » Hosted on-premise or remotely
- » Continuously re-configurable to accommodate evolving needs
- » Customizable to your organization's look and your staff's comfort level
- » Role-based security and access model
- » Platform independent
- » Supports single sign-on and multiple authentication
- » Capable of accommodating thousands of concurrent users

FREE Prototype Offer
The best way to understand entellitrak is with a prototype.

Contact us for a presentation and demonstration.

703.709.6110
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Once we confirm that entellitrak is an appropriate solution, we can build a custom prototype based on a process of your choosing.