



MICROPACT®

S O F T W A R E  
S O L U T I O N



# Audit Finding Management

Powered by

entellitrak

## Track Audit Findings

## Establish Resolution and Compliance

Ensuring comprehensive compliance with internal or external audits is a challenge and calls for a dynamic case management system that is able to document and track each finding along with its corresponding response and remedy action.

Executives—including Inspector Generals in most federal agencies—need to monitor audit findings and compliance to those findings. Cases relating to audit compliance can span months or even years. The ability to digitally oversee findings, clearly communicate corrective actions, and successfully manage compliance adds tremendous value to an audit—and mitigates risk.

### Key Case Flows and Tracked Elements

- » Directed Action
- » Classification
- » Audit Assignment
- » Priority
- » Project Issue Type
- » Action Officer

### entellitrak Modules

- » Document Management
- » Analytics
- » efile (External User Portal)
- » escan (Direct Document Scanning)
- » Mobile

## Clients

These organizations are among those that have entrusted their Audit Finding Management programs to entellitrak.



As an enterprise Case Management and Business Process Management (BPM) COTS platform, entellitrak manages compliance with audit findings, including responding directly to the finding and its recommendations, monitoring actions that must be undertaken to remedy a finding, executing against a scheduled plan of action, and helping organizations meet statutory intent.

## Manage Multiple Layers of the Process

The Audit Finding Management solution is an efficient tool for managing and administering the many layers of an audit compliance program. Designed around the rules and regulations that drive audits, entellitrak provides the ability to effectively gather, track, and process data and deadlines from initiation to close.

By using the entellitrak Audit Finding Management solution, organizations are able to:

- Manage audit findings and associated compliance recommendations or orders
- Establish and manage a specific and realistic timetable for compliance implementation
- Oversee progress relative to each compliance action
- Automate workflow and unite disjointed information
- Provide visibility into an entire audit finding program via a secure, web-based interface

## Tailored Reports for Audit Finding Management

The entellitrak solution includes audit finding management-oriented reports that users can create at the case worker, office, district and enterprise level.

Reports include:

- Comprehensive Semi-Annual Reports
- Audit Activity Logs
- Audit Action Plans
- Audit Assignments

Additional reports can be easily configured to match an organization's needs.

## Providing Implementation Flexibility

entellitrak is designed using open standards, open architecture and platform independence, offering extensibility, interoperability and portability to organizations of all sizes. In-house developers can fine tune entellitrak to accommodate unique requirements, dramatically reducing both implementation time and cost. In addition, entellitrak can be used as either a stand-alone system or as a case management component within an existing Audit Finding Management program.



## FREE Prototype Offer

The best way to understand entellitrak is with a prototype.

Contact us for a presentation and demonstration.

703.709.6110  
sales@micropact.com

Once we confirm that entellitrak is an appropriate solution, we can build a custom prototype based on a process of your choosing.

## SOFTWARE THAT THINKS LIKE YOU DO.

MicroPact is a wholly owned subsidiary of Tyler Technologies, the largest company in North America dedicated to providing software for the public sector, including federal, state, and local government. Tyler is a nationally recognized provider of integrated system solutions and professional services and serves clients in more than 21,000 installations across 10,000 state and local government locations in all 50 states, Canada, Puerto Rico, the United Kingdom and Australia, as well as more than 200 U.S. federal agencies. Acquired by Tyler in February 2019, MicroPact has focused for more than four decades on delivering powerful, adaptive, commercial off-the-shelf (COTS) solutions to the public sector. Today, MicroPact products serve 49 U.S. states and 97% of federal agencies with 500 or more employees. Tyler has more than 21,000 successful installations across 10,000 sites, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. A financially strong company, Tyler has achieved double-digit revenue growth every quarter since 2012. It was also named to Forbes' "Best Midsize Employers" list in 2018 and recognized twice on its "Most Innovative Growth Companies" list. More information about Tyler Technologies, headquartered in Plano, Texas, can be found at tyler-tech.com.