MICROPACT®

SOFTWARE SOLUTION

Background Investigation

Powered by entellitrak

Pre-configured for Accountability
Flexible to Meet Evolving Needs

Background Investigations (BI) are a critical activity in ensuring that candidates are properly vetted as suitable for employment and in determining which facilities, automated systems, and information they can access. The complexity of the BI process cannot be understated.

While the BI process demands thorough inquiry, conducting comprehensive yet timely investigations relies on using a case management system that facilitates both. The accurate tracking of all BI elements, in real time and historically, is crucial in order for organizations to meet reporting and accountability standards.

Elements of a typical background investigation include:

- Past employment
- Outside activities
- Legal issues
- Security clearances
- Personal associations

Support for Case Investigators and Security Managers

entellitrak provides a unified case management and business process management (BPM) platform that supports all aspects of the BI process. Throughout the life of the investigation, the entellitrak BI application accelerator facilitates the case-level investigator's job by capturing all relevant data elements, using a business process tracking solution to create a personnel security folder for each candidate. Once

Key Pre-configured Processes

- » Waiver adjudication process
- » BI adjudication process
- » Clearance adjudication process
- » Reinvestigation process
- » Suitability process
- » Reciprocity adjudication process

Document Management Module

The entellitrak document management module extends the capabilities of the BI application accelerator by providing every component you need from a collaborative document management solution: document storage, retrieval, collaboration, versioning, searching, and security for enterprise-wide control.

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established, the security folder enables BI security managers to track and report on:

- All structured data elements (forms)
- Unstructured data (documents, images, audio, video, etc.)
- Processes
- Completed BI cases

Platform Independent, Locally customizable Solution

The entellitrak BI solution features a flexible programming architecture that enables organizations to dynamically configure the solution at the local level in-house, fine-tuning it to accommodate their unique requirements. This shrinks implementation time and cost — and accelerates ROI. entellitrak BI affords the benefits of a custom-built solution at an off-the-shelf price.

The extent and depth of a BI often increases as levels of classification, qualification, sensitivity, and risk rise. As clearances for positions involving higher security levels add layers to the BI process, entellitrak flexes to accommodate the addition of rules and processes, as needed, for any number of BI levels.

Using entellitrak's simple, open, Java-based design, internal resources can customize features of the platform, avoiding "vendor lock-in." As a platform independent technology, entellitrak can be installed on any application server that supports Java and the Java Enterprise Edition framework. In addition, entellitrak easily connects and integrates with other applications in the enterprise, using standard technologies including web services, an ESB, or directly at the API level.

Secure Data at all Levels

entellitrak's SSL-encrypted data access levels are established using a role-based security and access model that mimics an organization's structure. Caseworkers can access only their BI cases, while managers can review enterprise-wide data. Permissions are completely configurable through the web-based user interface, enabling administrators to effectively filter out sensitive and protected information as needed. entellitrak also supports numerous single sign-on (SSO) and multiple authentication data access protocols.

Ready Access to Data Reports in Limitless Formats

entellitrak provides access to any relational database, including Structured Query Language Server and Oracle Relational Database Management System, rendering all data components available for easy access and manipulation. entellitrak BI also provides more than 30 summary reports. Users can immediately create reports that list BI activities of individual offices; track BI cases at each stage of the process; identify component level active cases, investigations, and clearances; and list investigations received, adjudicated, case backlog, cases pending, clearances, and waivers. Additional report formats can be quickly configured to directly meet each agency's specific business needs beyond the myriad solutions provided.

Technology Features

- » Web-based, cloud-first compliant
- » Hosted on-premises or remotely
- » Intuitive point-and-click configuration
- » Continuously re-configurable to accommodate evolving needs
- » Customizable to your organization's look and your staff's comfort level
- » Document attachment, storage, and search
- » Role-based security and access model
- » Platform independent
- » Supports single sign-on and multiple authentication
- » Secure with C&A based on NIST 800-53, DIACAP, and DCID 6/3

FREE Prototype Offer

The best way to understand entellitrak is with a prototype.

Contact us for a presentation and demonstration.

703.709.6110
sales@micropact.com

Once we confirm that entellitrak is an appropriate solution, we can build a custom prototype based on a process of your choosing.

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